1 2 3 4 5 6 7 8		MINUTES (Work session) South Carolina Board of Funeral Service Board Meeting 10:00 a.m., Wednesday, June 29, 2011 Synergy Business Park 110 Centerview Drive, Kingstree Building Room 105 Columbia, South Carolina
-		Wednesday, June 29, 2011
9 10 11 12 13 14 15	1.	Meeting Called to Order Eddie Nelson, President, of Blythewood, called the work session meeting of the SC Board of Funeral Service to order at 10:00 a.m. Other Board members present for the meeting included: Michelle Cooper, Vice-President, of Moncks Corner, Glen Crawford, secretary, of Lancaster; Billy Horton, of Kingstree; John Petty, III, of Landrum; C. Brad Evans, of Abbeville; Kenneth Beasley, of Fountain Inn; Jeff Temples, of Columbia and Margery
16 17 18		McWhorter, of Columbia. Staff members participating in the meeting included: Doris Cubitt, Administrator; Jeanie
19 20 21 22		Rose, Administrative Specialist; Amy Holleman, Administrative Specialist; Jennifer Cooper, Administrative Assistant with Division of Legal Services; Christa Bell, Division of Legal Services.
23 24 25 26 27 28 29 30		Members of the public attending the meeting included: Mike Squires, of the SC Funeral Directors Association (SCFDA); Lou Ann Pyatt; of the SC Morticians Association (SCMA); Liz Simmons; of the SC Morticians Association (SCMA); Alicia Clark, of SC Dept of Consumer Affairs (SCDCA); Joni Green, of SC Dept of Consumer Affairs (SCDCA); Danny Collins, of SC Dept of Consumer Affairs (SCDCA); Carri Lybarker, of SC Dept of Consumer Affairs (SCDCA); Ken Middlebrooks, of SC Dept of Consumer Affairs (SCDCA) and Bryon Gibbs, of SC Dept of Consumer Affairs (SCDCA).
31 32 33		video of this meeting can be viewed at <u>www.llr.state.sc.us/POL/Funeral</u> . On the Board's me page, click 'Board Information' and follow the link to the video.
34 35 36 37 38 39		a. Public Notice Mr. Nelson announced that public notice of this meeting was properly posted at the SC Board of Funeral Service office, Synergy Business Park, Kingstree Building, and provided to all requesting persons, organizations, and news media in compliance with Section 30-4-80 of the South Carolina Freedom of Information Act.
40 41 42		 b. Pledge of Allegiance All present recited the Pledge of Allegiance.
43 44 45 46	2.	Introduction of Board Members and Persons Attending the Meeting The Board members, staff and all other persons attending the meeting introduced themselves.
47 48 49	3.	Approval of Excused Absences Thomas Baker, of Kershaw; was excused because he will be late.

50 4. President's Remarks – Eddie Nelson

Mr. Nelson welcomed everyone to the meeting.

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53 **5.** Administrator's Remarks – Doris Cubitt

Ms. Cubitt stated that if things don't change with Ms. Catherine Templeton's schedule she 54 will make an appearance later during the meeting to meet the Board members. Ms. Cubitt 55 also stated that when the Board is reviewing the statute and regulations they need to be 56 more specific in regards to any statute and regulation changes. She stated that in the past 57 the administration wanted the statute and regulation to be very general and broad and write 58 a lot of policy. She stated the current administration would like the statute and regulations to 59 address the issues more specifically and you can have a policy. But the policy should just 60 be for clarification on the statute and regulations. She stated that Ms. Bell and have spoken 61 and if the Board would like to make any changes then they will take some of the language 62 from the meeting today and tomorrow so they can do a notice to draft so they can present 63 some of the changes at the next Board meeting so it will be possible to pre-file at the next 64 session. 65

66 67 Ms. Templton addressed the Board stating that it is refreshing to see a Board taking an 68 interest in knowing the law and making changes when it isn't clear. She stated that she has 69 no intension in interfering with the Board since they know their business. She stated she 70 would ask even though this isn't directed at this Board but she must say it since it doesn't 71 affect other Boards within LLR. She stated it is very important to make sure the law is clear 72 so when the Board makes decisions it can cut down on things that need to come before the 73 Board. But sometime things need to go before the Board for a decision.

75 **Discussion on the End of Cremation Societies Registration Fees and Licensing All** 76 **Branches**

77 a. Mr. Nelson introduced the spokesperson from Consumer Affairs, Ms. Clark. Ms. Clark asked if they could first begin with the licensing with Branches and Chapels. 78 79 Ms. Clark stated that they have had issues with Branches and Chapels since they have taken over the pre-need about five years ago. Ms. Clark stated she 80 understands that the Board licenses Funeral Establishments for Parents, Branches, 81 Chapels and Crematories for every location in SC. She stated the main location has 82 a pre-need license but say thirty miles away they have a Chapel of that main Funeral 83 Establishment which also services the public. She stated that Consumer Affairs 84 feeling is that the other Funeral Establishment location should also have a pre-need 85 license if they want to administer funeral services out of that location or refer the 86 family back to the main funeral home location if the other location isn't licensed to 87 sell pre-need. She stated that they wanted to get the Board's opinion in this matter. 88 89 She stated that there are a lot of Funeral Establishments that have several locations through out the state but only have one pre-need license for the main Funeral 90 Establishment. There were many discussions back and forth regarding this issue. 91 Ms. Cubitt stated that if the Funeral Establishment is a true Branch and business is 92 being conducted for arrange of funeral services out of that location then that Branch 93 should hold a LLR license and a pre-need license for that location. Mr. Temples 94 stated that he has three Funeral Establishment locations and he is the manager of 95 two and he has someone else who holds a license manager of the third location. He 96 stated she believes that the other location that has a separate manager should hold 97 a separate pre-need license even though they are part of the Parent Funeral 98 99 Establishment and owned by the same owner. Mr. Collins stated that the statute

100 states that it is location specific so if it is going to be done at a certain location then each location should be licensed if not transferred to some other location. Ms. 101 Cooper stated that she agrees with Mr. Collins that if a licensee is selling pre-need 102 103 out of a different location then they should be licensed separately. Ms. Cubitt stated the definition of a "Branch funeral home" means an establishment separate and 104 apart from the licensed parent funeral home that has embalming facilities, a chapel, 105 a lay-out room, or a sales room, or any combination of these" so a Chapel does fit a 106 107 Branch by definition and does hold a license. Mr. Horton states that he believes that 108 Mr. Collins cleared it up by Consumer Affairs statute that states it is location specific. Ms. Cooper stated that she disagrees with the Chapel having to hold a pre-need 109 license because she doesn't conduct funeral services out of that location. She 110 stated it is just a Chapel used for visitation only. Mr. Horton stated if funeral 111 merchandise or funeral services are sold out of that location even though it is a 112 Chapel then it should also hold a separate pre-need license. Mr. Collins stated that 113 their statute states, "where services are rendered" which isn't that clear. To make 114 sure Ms. Simmons understanding correctly she stated if her brother has a Funeral 115 Establishment in Orangeburg and she has a Funeral Establishment in Elko and he 116 sales pre-need and she doesn't sale pre-need. She stated suppose he sold pre-117 need arrangements to someone in New York and when it is time for services then 118 119 the family uses her establishment since that is closest to where they will be buried the per Consumer Affairs statute then she should also have a pre-need license. Mr. 120 Collins stated that it isn't that clear in the statute. Mr. Horton stated she isn't selling 121 122 pre-need. She will just be giving services that were already arranged. Ms. Cooper stated there isn't anything wrong with Ms. Simmons administering the services she 123 just can't arrange the pre-need since she doesn't have a pre-need license. Mr. 124 Squires inquired then who would be paid for the services. Ms. Cooper stated that 125 Ms. Simmons establishment in Elko would be paid since she administered the 126 127 services. Mr. Squires then asked what if something goes wrong with the services. Ms. Cooper stated Ms. Simmons would be responsible for abiding by the pr-need 128 contract that was written by the other Funeral Establishment for accepting the funds 129 130 for what the contract was written for. Ms Simmons stated she would not be collecting any funds. Ms. Cooper stated all Ms. Simmons will be doing is loaning her 131 132 facility to her brother for the visitation and conducting the service since it is closer to the burial site. Ms. Cubitt stated for clarification that the Branch does need to hold a 133 pre-need license if they are conducting pre-need arrangements at that specific 134 135 location. Mr. Horton stated if a Funeral Establishment has services that may be an issue until you get into what constitute as services but the majority of the services 136 include the preparation of the body and the arrangements are made at the primary 137 location that is licensed and the Board opinion is that is where services are being 138 rendered. He stated that if you look at services rendered is where the visitation 139 location is then if you have a funeral service at a church then it would appear, as the 140 church would need to hold a Funeral Establishment license that isn't correct. Mr. 141 Collins that is why they are raising the question because they don't believe that was 142 the intent of the statute to imply that the "services rendered" meaning where the 143 services are conducted so that is why they need clarification so they can work with 144 that terminology. Ms. Cubitt restated the scenario and question as she understood it, 145 which was that if there is Parent A and Branch B, and Parent A holds a pre-need 146 license, but Branch B, which is also a full service Funeral Establishment selling 147 Funeral Merchandise and Funeral Services at-need but not pre-need, does not hold 148 a pre-need license, how does one determine if the pre-need contract was written 149 from Parent A or Branch B if a pre-need contract is fulfilled at Branch B? 150 Ms.

151 Cooper stated that if they are a full service Funeral Establishment and sale Funeral Merchandise and Funeral Services then the location should hold a pre-need license. 152 153 So if there are five Funeral Establishments owned by the same owner and all five 154 locations sale Funeral Merchandise and Funeral Services then they should hold a separate pre-need license for each location. Ms. Cubitt stated so the only location 155 that would be exempt from having to have a pre-need license would be the Chapel 156 since that should only be used for visitation only. The question was then raised if 157 both locations hold a pre-need license separately if the pre-need contracts for both 158 locations can be housed at one location. Mr. Horton stated that the Funeral Service 159 Board doesn't have the authority on where the pre-need contracts are housed. He 160 stated that would be under Consumer Affairs jurisdiction. Mr. Petty then asked if 161 Parent A and Branch B both have a pre-need license and the contracts are keep at 162 location A then does that mean that both locations A and B have to have a bond. Mr. 163 Collins stated that would be correct since you must have a bond to get the pre-need 164 Ms. Simmons asked again if her brother came to her location to sale license. 165 services but took everything back to his location to write the pre-need then does her 166 location also have to hold a pre-need license. Ms. Cubitt asked if Ms. Simmons and 167 her brother own the Funeral Establishments separately or does the same company 168 Ms. Simmons stated that her brother owns both Funeral or person own them. 169 Establishments but he is manager of the Orangeburg location and she is manager of 170 the Elko location. The Board stated that would be correct because A would be going 171 to B's location and selling the pre-need so it would also have to hold a separate pre-172 173 need license. Again it was stated that if the Funeral Establishment is selling or offering funeral merchandise or funeral services and sold out of that location even 174 though it is a Branch or Chapel then it should also hold a separate pre-need license. 175 Mr. Horton stated he believes if Consumer Affairs is going to take that position then 176 they need to send a letter out to all pre-need firms informing them that if they have a 177 178 Branch that they are selling Funeral Merchandise and Funeral Service then they are required to have a separate pre-need license. Mr. Crawford stated that he has a 179 Branch office and at his Parent office he has letterhead and stationary for both the 180 Lancaster and Kershaw locations. He stated the Kershaw location has no 181 embalming room and no merchandise basically it is a Chapel. The Board stated 182 then he isn't required to have a separate pre-need license. Mr. Collins stated that it 183 the statute that needs more clarification as far as "rendering services". Ms. Cooper 184 stated that "rendering services" means making funeral arrangements and selling 185 186 caskets. Ms. Cubitt inquired on if Consumer Affairs has reviewed the Funeral Service Boards statute regarding "Practices of Funeral Services". Mr. Collins stated 187 they have not. Ms. Cubitt stated the statute reads "Practice of funeral service" 188 means: 189

- 190 (a) engaging in providing shelter, care, and custody of the human dead;
- (b) the practice of preparing the human dead by embalming or other methods forburial or other disposition;
- 193 (c) arranging for the transportation of the human dead;

(d) making arrangements at or before the time of death, financial or otherwise,
including arrangements for cremation, for providing these services, or the sale of
funeral merchandise, whether for present or future use; provided, that no funeral
director, embalmer, funeral company, cemetery, or related entity shall charge a fee
for the assignment to the funeral director, embalmer, funeral company, cemetery, or

- 199 related entity of an insurance policy providing burial expenses, excluding preneed contracts as provided in Section 32-7-35; and 200
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 - (e) engaging in the practice or performing any functions of funeral directing or embalming as presently recognized by persons engaged in these functions.

Ms. Cubitt pointed out that a Chapel needs to be defined in the statute because it is a Branch and merchandise and services are being sold at that location then a separate pre-need license is required. Mr. Crawford stated that he sees both sides to this issue. He stated that as far as the Funeral Service Board is concerned then both locations must be licensed. But on the Consumer Affairs side you don't have to have a license to sell pre-need. Ms. Cubitt inquired on if Consumer Affairs in requesting a definition on Parent, Branch and Chapel so they can get a better understanding so they can make sure that all facilities are licensed properly for preneed if required. Ms. Green stated they want consistency regarding the regulation. She stated this is the beginning of the discussion that they have started internally and wanted to get the Funeral Services Boards input before they disperse any interpretation and send out to all the agencies and associations.

- 216 b. Ms. Clark stated that there are a several funeral homes across the state that is 217 cremation societies. She stated that an issue has come up when a Consumer Affairs 218 investigator visited a cremation society and there are fees being charged without 219 Mr. Middlebrooks stated that cremation societies charge a 220 contracts done. membership fee for people to become a member of their society and many of the 221 222 members are preneed license holders. He then stated that there are some members that are at-need meaning prior to service they must enroll into the cremation society 223 224 and they are charged a registration fee. He stated on an annual basis the member is charged a renewal fee to stay part of the society. He stated the members are given 225 a 10% discount for being a member of the society. He stated for accepting fees prior 226 to service that brings up the question on if that would be considered pre-need or at-227 need. Mr. Horton stated that if an issue for Consumer Affairs not the Funeral Service 228 229 Board. He stated that he agrees that they have entered into a pre-need price contract however if it is just an annual fee for rejoining and none of the money is 230 going to be applied to the pre-need price contract then that is nothing more than a 231 232 renewal membership charge. He stated that is for Consumer Affairs to determine how to handle that. 233
- 234 235 Mr. Horton was appointed as the liaison for any questions that Consumer Affairs may have regarding the statute or regulation since he is on the regulatory committee.
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9. Discussion on Preceptor Training Course – Piedmont Tech. College 238

- The statute states that the supervisor must be present as per Section 57-1 (A). When the 239 apprentice is assisting with funeral directing activities or embalming activities, the supervisor 240 must be present. Ms. Cubitt stated that the definition when it is in that wording means that 241 242 the supervisor must be there with the apprentice. Mr. Horton stated that the Regulations once stated that a supervisor just had to be on the premise. Mr. Evans stated that the 243 Regulations for Apprenticeship requirements in Section 57-06 states direct supervision. Mr. 244 Horton stated that direct supervision to him means right there while the apprentice is 245 performing the task. 246
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248 Mr. Beasley inquired on if this if for Apprentice requirements or is this for a Preceptor Training Course. Ms. Cooper inquired on if that is meaning for a licensed Funeral Director 249 250 or Embalmer to take a class to learn how to train an apprentice. Ms. Cubitt stated that the 251 Board had discussed this in the past with Piedmont Tech on having a Preceptor Training Course since many apprentices where not getting the training they needed. Mr. Horton 252 stated this is about a Preceptor Training Course. He stated he doesn't believe that a 253 Preceptor Training Course is needed as long as each Funeral Home takes care of that in 254 255 house and each supervisor signs off that they are responsible for the training of the 256 apprentice. Ms. Cooper also stated that the apprentice is also responsible since they are signing off that they have read and understand the law. 257

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259 6. Discuss Regulation of Transportation Services

Ms. Cubitt stated that there has been questions on who regulations transportation services. 260 Ms. Cubitt stated that the Funeral Service statute does not currently regulate transportation 261 services. Ms. Cubitt stated that anyone can transport or move a body. Ms. Cubitt stated 262 263 that the issue is that there are individuals doing it for the public and not contracting with a 264 funeral home. Mr. Temples stated that there are also transportation services that are advertising in Red Book and in the Yellow Book as Transportation and Embalming Services 265 and they are not a license Funeral Director or Embalmer nor is the Funeral Home licensed. 266 Mr. Temples stated his understanding of the practice act is if someone takes a call, embalm 267 then they are practicing Funeral Services so therefore they would need to be licensed. Mr. 268 Horton stated with them advertising in the Red Book that is a trade journal which isn't 269 disbursed to the public it is to the trade only. Ms. Cubitt stated that if they can't legally 270 271 embalm they cannot advertise. Ms. Cooper stated that is like a stand-alone crematory 272 where they can do it for a funeral home because they would be working as an agent for the funeral home. Ms. Holleman stated that there has been a situation where individuals are 273 274 transporting bodies but not on behalf of neither the funeral home nor the coroner's office. She stated that licensees have been calling to complain that individuals are offering this 275 service but not for the funeral homes or the coroner's office. Ms. Cooper stated so they are 276 277 offering that service to the public so they should be governed. Mr. Horton stated No they should not be governed by the Funeral Service Board if they are transporting bodies only 278 279 but if they are Embalming then yes they should be licensed. Ms. Cubitt stated that she has 280 never heard that they are Embalming but the Board staff has received calls as to the 281 transportation. Ms. Holleman stated that the situation is that Funeral Homes licensees are calling stating that individual's are transporting bodies without a license because they are 282 not doing it on behalf of neither the Funeral Home nor the coroner's office and the statute 283 outlines the Practice of Funeral Service which includes transportation of the body in Section 284 40-19-20 (18). Ms. Cooper then stated that a family can go and transport their love one's 285 body without a license. Mr. Temples stated the one in question is transporting the body to a 286 green cemetery and charging the family that is acting as a Funeral provider. Ms. Cubitt 287 288 stated they would have the care and custody of the body so that would be acting as an 289 agent providing funeral services that would require a funeral director's license. However if 290 they are serving as an agent for the funeral home then that falls under the funeral homes 291 license. Ms. Cooper stated that the problem isn't that they are offering the services but they are offering it without a licensed funeral home. So to be a transportation service company 292 then they need to be actively transporting as an agent on behalf of the funeral home who is 293

294 licensed or they must hold a license themselves as a funeral home and meet the 295 requirements for a funeral home. Ms. Bell stated she doesn't believe there needs to be any further clarification in the statute. She stated the Board just needs to issue a cease and 296 297 desist. For clarification Ms. Cubitt stated so if the Board staff is notified that someone is 298 transporting bodies for the public then the Board should issue a cease and desist. Mr. 299 Petty stated what if they are transporting bodies for the public and has a business license. Ms. Cooper stated a cease and desist should be issued because they are operating without 300 301 a Funeral Home license and not as an agent of a funeral home. Then the question came up 302 what if they don't have a business license. Then Ms. Cooper stated they may then also be 303 in trouble with the county for not being properly licensed with the county. Ms. Bell stated that the transportation of the body isn't against the funeral statute but the arranging of the 304 transportation is in violation of the statute if not licensed as a funeral home. Ms. Bell stated 305 306 that the licensed funeral home would have to make the transportation arrangements an individual can transport the body on behalf of the funeral home. Mr. Squires stated he 307 308 believes the issue is for green burials. He asked if the green burial cemetery only requires a 309 blanket the body to be wrapped in so the family can call up a removal service to take their 310 love one and the cemetery will burial the remains. Ms. Cooper stated if the removal service 311 is licensed they can. Mr. Squires stated he thought the Board just stated that the removal 312 service would not have to be licensed. Ms. Cooper stated they would not have to be 313 licensed it the removal service is working as an agent for a licensed funeral establishment. 314 Mr. Squires then stated that Ramsey Creek Natural Preserve Cemetery is doing that for the 315 family for their cemetery and they are not licensed as a funeral establishment in SC. Ms. Cooper stated if they are offering the arranging of transportation for the family that is the 316 317 practice of funeral service then they are doing it illegally. Mr. Squires then stated the family 318 has the right to bury their own loved one. It was then stated there is no law defining 319 transportation service. Ms. Cooper stated that is correct however the statute does define the practice of funeral services that includes arranging transportation of the deceased. Mr. 320 Evans asked doesn't green burial fall under the arranging and deposition of the body. Ms. 321 322 Cubitt stated when the green burial are doing it they are not charging a fee for the removal. 323 But if they are charging a fee for the removal then they would have to be licensed as a funeral establishment. Ms. Cooper stated if a transportation service is working for their self 324 325 and charging a fee for removal of deceased remains then they are acting as a funeral 326 establishment and should be licensed as such. Ms. Cubitt stated that the Board would have 327 to receive a complaint if an establishment is working as such. She also stated that the Board will also do FAQ on the website regarding transportation of remains. Mr. Evans 328 329 asked if there are any laws regarding green burials or societies. Ms. Cubitt stated NO that is for cemetery which are regulated under the Perpetual Care Cemetery Board and that statute 330 331 states "that Nature Preserve Cemeteries are except from that chapter" which means green 332 burial would have to meet the definition of a nature preserve cemetery. So the question was asked if the nature preserve cemetery has a chapel on the premise for funeral services. Ms. 333 334 Cubitt stated they do have a chapel on the premise for funeral services that can be for the 335 funeral home or the family to use. The question was asked who files the death certificate 336 and transports the body. Mr. Horton stated they family can transport the body as long as they have a Burial Transit Permit. Ms. Pyatt asked who files the death certificate. Mr. 337

- Evans stated the family can file the death certificate because it states the on the death certificate the funeral director or person acting as such. Ms. Cubitt stated that Ramsey Creek Natural Preserve Cemetery is a true natural preserve. She stated she has visited the cemetery and stated they have identified the native plants and animals.
- Mr. Petty asked so what is the Board going to do regarding transportation. Ms. Cooper stated that anyone transporting remains must be either an employee of the funeral home or acting as an agent for the funeral home.
- Ms. Bell stated if the Board wants to regulate transportation services then they will have to have major changes to the statute. Ms. Cooper stated that the Board needs to leave that alone. She stated the Board just wants to make sure that all transportation services are working with the Funeral Home and not being sold directly to the public. She stated this is to protect the public.

350 **7. Discuss Regulatory changes for Crematories and Funeral Homes**

- Ms. Cubitt stated that the Board staff has had a question that could two separate business 351 be ran out of the same funeral home. She stated her thought would be no because that 352 would be misleading to the public. Mr. Evans asked that she clarify the question. Ms. Cubitt 353 354 stated that she has a funeral home and someone else has a different funeral home. She stated that she doesn't have the money to have a complete facility she and the other person 355 go together and have two separate funeral homes run out of the same building. She stated 356 that it is common in big cities such as Chicago, New York. Mr. Petty stated the thinks that 357 358 will be misleading to the public.
- 360 Ms. Cubitt stated there is a term Death Midwife that will go to the home to help the family care for the dying person at home and charges a fee. They will sometimes even go as far 361 as to washing and dressing the body after death. The question came up if this is like 362 Hospice. Ms. Holleman stated it is similar to Hospice were as Hospice is no long involved 363 after death. The Death Midwife will act as Hospice would then would go further and wash 364 365 and dress the body. Ms. Cooper asked how regulates Hospice if they are arranging for the family. Mr. Evans stated his understanding is that Hospice will assign a social worker and 366 they may go as far as collecting pricing information and suggest a funeral home but they 367 don't make the arrangements. Ms. Holleman stated that Board staff has heard that there 368 are some people going through certification in SC to become a Death Midwife so staff just 369 370 wanted to get the opinion of the Board prior to if being questioned. Mr. Petty asked who licenses Death Midwives. Ms. Bell stated that they may be licensed through DHEC or they 371 may not need a license at all and just need a certification. She stated staff needs to do a 372 373 little more research.
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<u>Changes</u>

In statute - define "Crematory" they must also be a licensed Funeral Home or be an agent for a licensed funeral home.

379 8. Define Chapel

Ms. Cubitt stated that the statute doesn't define a Chapel.

382 9. How many seats should a chapel have

383 She stated the question has come up because of county zoning inquiring on how many 384 seats a chapel must have. Since zoning had a problem with the seating then they were not 385 going to allow assembly. The next question was what is an assembly? Also how many people does a chapel have to seat? Mr. Temples stated neither the statute nor the 386 regulations cover a chapel expect that it must have an entrance and exit door. He stated 387 388 can the Board not state the city or county supersedes the Funeral Service Board regarding the seating. Ms. Cubitt stated that she has been told that the building codes state an 389 assembly seating is 50 or more. Mr. Temples stated that the building codes vary by county. 390 Such as Richland County must have 250 seats. A Chapel definition was defined and 391 392 submitted for regulation changes in the past for a minimum of 100 seats but was not 393 passed. Ms. Cubitt stated that was because there were many small funeral homes that have chapels that will have a problem having 100 seats. Mr. Crawford stated he thinks it 394 needs to be introduced to legislation again. 395

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Mr. Horton stated he believes that the Board would be better off by stating that a funeral home isn't required to have a chapel. However every funeral home if they are really interested in serving the public then they will have a chapel for the convenience of the family. Ms. Cubitt stated that the Board does have the requirement that they must have atleast one chapel. Mr. Horton stated that is correct that there is a requirement that they must have at-least one but it doesn't have any minimum requirements expect have an entrance and exit door.

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10. Discussion of Fee/Fine Structure and Limits

Ms. Cubitt stated current statute states that the maximum fine is \$500 per violation. She 406 407 stated the some funeral homes would rather pay the \$500 fine and continue doing business as they always have. Mr. Horton stated that he believes it should have different fines like 1st 408 offense (fine and probation of the license), 2nd offense (a larger fine and suspension of the 409 license) or 3rd offense (an even larger fine and jail time). Ms. Cooper asked if the Board can 410 up the fine amount in the statute and make an internal policy on how to handle the 1st, 2nd or 411 3^{rd} offense depending on the type of violation. Ms. Bell stated that is the best was to handle 412 413 it.

<u>Changes</u>

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In statute – Fine up to \$10,000 per violation – Survey other states.

417 **11. Discussion on Requiring FBI National Criminal Violation Reports**

Ms. Cubitt stated that applications are currently required to submit a state-wide criminal 418 background check from SLED if they have lived in SC for at-least 1 year. If they have lived 419 420 in another state for the past year then they must get a state-wide criminal background check from the state they are coming from. Sometime there are problems with getting background 421 checks from other states because they are not state wide they are only for that county. Ms. 422 Cubitt stated that she has had a case were the applicant had a perfect record in SC. 423 However went to FL and was arrested for distributing drugs. She stated her belief is that the 424 FBI check will cover all of that. 425

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Ms. Cooper asked how hard is it for an applicant to obtain a FBI check since currently SLED 427 can be done online. Also what is the cost? Ms. Cubitt stated that the applicant will have to 428 be fingerprinted and she believes the cost is less than \$100. She stated that the Nursing 429 Board currently has a requirement that the FBI be done. She stated the Nursing Board has 430 431 contracted with a provider and they go to their location and are fingerprinted and they submit the fingerprints to FBI and the results would be sent to LLR. Mr. Beasley inquired on if the 432 Board can ask for that or does that need to be in the statute. Ms. Bell stated that there is a 433 federal law stating that you have to have a reason to get an FBI check so it should be 434

addressed in the statute. Ms. Cubitt stated that they may want to consider adding it for all
new applicants and periodically require an updated FBI check.

<u>Changes</u>

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In statute – Require FBI checks – check Nursing Board statute for language.

440 **12. Discussion of the Six Casket Requirement**

441 Ms. Cubitt stated that the current statute states that a minimum of six caskets must be on 442 site. She stated that the question has been if the funeral home is doing cut aways or 443 computer displays if they are delivered the next day. Mr. Horton stated he thinks the statute 444 and regulations regarding caskets need to remain as it currently reads with full size caskets 445 on premises.

447 13. Discussion of "Unclaimed Bodies"

Ms. Cooper stated this is the item she has a problem with. She stated suppose you go and 448 pick up Mr. Smith at 3am from his residence you don't ask the family for proof of insurance. 449 450 The once the remains are back at the funeral home and the family then informs the funeral director that they don't have any money for burial or cremation so the funeral home can 451 keep the remains. So what should the funeral home do and what rights do they have? She 452 stated that the Coroner will not take the body. She believes that there need to be a law that 453 is clear so everyone understands what the law states. She stated there has been a case 454 that this happened but it wasn't until the Attorney General's office ruled on it that something 455 was done. She stated she doesn't have the room at her funeral home to hold a body for a 456 long period of time. Ms. Cubitt asked what the opinion of the Attorney General's office was. 457 Ms. Cooper stated that after 30 days the unidentified remains after the coroner forwarded 458 the body to the medical university of SC or other facility preserving the body immediately 459 notify SLED. She stated that the case if for unidentified people. She stated that she has NC 460 statute stating that they are given xxx amount of days then the funeral home has the right to 461 embalm the body if necessary. She then stated if the body remains unclaimed for final 462 463 disposition for ten days the person having possession or funeral home shall notify a commission of anatomy. Upon request from the commission of anatomy the person having 464 possession may deliver the dead body to the commission of anatomy at a time and place 465 specified by the commission or should permit the commission of anatomy to take and 466 remove the body. All dead bodies not claimed for final disposition within 10 days of the 467 deceased death may be received and delivered by the commission of anatomy pursuant to 468 the authority. Upon receipt of a body by the commission of anatomy all interest in and rights 469 470 to the unclaimed body should invest in the commission of anatomy. The recipient to which the commission of anatomy delivers the body shall pay all expenses for the embalming and 471 delivery of the body and reasonable expenses rising for efforts to notify family or others. 472

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474 Mr. Evans stated that he had a case where a gentleman died and they found his address book and found that he had children. The coroner did a research and found a daughter in 475 Charleston and a son up north. They contacted the daughter and she was from a second 476 marriage and she has not association with the children from the first wife. She stated she 477 didn't know what to do since her dad didn't have any money she hadn't spoken to him in 10 478 years and she didn't want to take legal responsibility. The coroner then asked if she had 479 any contact information on the other children. She stated that she hasn't spoken to them in 480 twenty something years. After more research they found contact information on a son and 481 when they called the person who answered stated they didn't know anyone by that name 482 and hook up on them. Then the 3rd child couldn't be found. So the bottom line is that the 483 coroner had to contact the probate judge. He stated they didn't want to make a decision so 484

they were told they had to hold the body for 45 days and small counties doesn't have the room to hold a body that long. So they call the daughter back and informed her that cremation may be the best and she stated she didn't want to cremate him but really didn't have the money to pay for anything cremation or otherwise. It finally turned out that the gentleman was a veteran so they got him a free burial place. However this issue is becoming more common.

- 492 Mr. Evans stated that Piedmont Tech has also gone to the coroner's office and stated they 493 will take any unclaimed bodies for training their students.
- 494 495

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<u>Changes</u>

In statute – Unclaimed bodies check NC statute – form a committee to check with the
 medical schools and Piedmont Tech to see if they will take the bodies.

499 **14. Funeral Directors/Embalmers education requirements**

- 500 Ms. Cubitt stated that the she believes the education requirements for a funeral director or 501 embalmer is clear in the regulations.
- 503 She stated for the funeral director it states an applicant for initial licensure as a funeral 504 director must:

505 506 (C) submit evidence of a high school diploma, or its equivalent and successful completion of a one-year course in an accredited mortuary college.

- 507 She stated that is what the Board uses for students that are receiving their certificate at 508 Piedmont Tech. So she has received the question if they still have to have 60 semester 509 hours. She stated she felt sure that the student just has to have proof they completed the 510 certificate program at Piedmont Tech. that is directed strictly for funeral directors.
- 511

She stated the people that have the 60 semester hours of education are general hours at an 512 513 accredited college. Mr. Temples asked if the one year certificate hours will reciprocate to other states for licensure. Ms. Cubitt stated the hours would not allow a person to 514 reciprocate to another state but the student is advised of that. Ms. Cooper inquired on it the 515 student will get an associate's degree if they complete the certificate program. Ms. Cubitt 516 stated they would get the associate's degree if they complete the Funeral Service program 517 that includes the funeral directing and embalming. She stated they would get a certificate 518 that they have completed the funeral director program and are eligible for a license as a 519 520 funeral director in SC.

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522 **15. Regulatory changes for licensing requirements for Apprentice and Students**

- 523 Ms. Cubitt stated that the statute doesn't restrict licensing if an apprentice or a student has a 524 felony like it does for the funeral director or embalmer. Ms. Cubitt stated that the Board 525 does ask for a criminal background check. However it doesn't require a criminal background 526 check. She stated under current statute a student or an apprentice and receive a permit if 527 they have a felony but will then be denied a license because of the felony that may have 528 occurred prior to completing the school and the apprenticeship.
 - <u>Changes</u>
- 531 In statute for apprentice and student licenses to change the requirements to mirror those 532 for funeral director and funeral director/embalmer license.
- 534 **16. Minimum requirements to be manager**

535 Ms. Cooper stated that the law currently states that the manager must be licensed for 1 year to manager a funeral home. She stated years ago the law stated that a manger of a funeral 536 537 home must have held a license for a minimum of 5 years. Mr. Squires inquired how did the law get changed from 5 years to 1 year for a manager. Mr. Horton stated that many times 538 the Board isn't aware of any changes until it is introduced to legislation. The Board never 539 has any input into the changes. So one else is introducing legislation and the Board is 540 never asked their opinion and it is passed. Ms. Bell stated she would check into that to see 541 542 who may be introducing the changes. Mr. Horton stated hopefully those days are over. He stated he believes the hopes of the Board are for the Board members to work with LLR staff. 543 Morticians Association and Funeral Directors Association to make the statute and 544 regulations clear. Mr. Squires stated what if an issue comes up that a person may have 545 546 been licensed in NC for 21 years and has only been licensed in SC for 2 years. Is the Board 547 going to make the licensee been licensed another 3 years before they can be a manager of a funeral home? Mr. Horton stated that the current statute and regulations stated that to be 548 a manager a licensee must be licensed in SC for 1 year and a resident of SC for 1 year. He 549 suggested leaving the resident requirement at 1 year but change that they must have held a 550 license in SC for 5 years. Mr. Horton stated that it is one thing to hold a license in any other 551 state but to manage a funeral home in SC is completely different so he believes you must 552 hold a license in SC for a minimum of 5 years prior to becoming a manger. 553

<u>Changes</u>

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In statute - "Manager" must be licensed in SC for 5 years before they can be a manager.

558 **17. Minimum requirements to be a preceptor**

559 Mr. Evans inquired on how long a licensee has to be licensed before training an apprentice. 560 Ms. Cubitt stated that current statute doesn't address it so as soon as someone is licensed 561 they can start training an apprentice. Ms. Cooper stated she believes to train an apprentice 562 the Preceptor must have held a license for a minimum of 5 years.

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568

564 Ms. Pyatt stated that neither the statute nor the regulations define a preceptor. Mr. 565 Crawford inquired on if they are proposing changes to the statute. Ms. Cubitt stated that is 566 correct that they are making suggestions for proposed changes to the statute so LLR can 567 work on proper language for the next legislation session.

569 Ms. Cubitt stated at the August 3, 2010 Board meeting the preceptor topic was discussed. 570 She stated that Mr. Elwood made a motion the Board make a policy that a funeral director or 571 embalmer must be licensed in the State of South Carolina for five years prior to becoming a 572 preceptor. Ms. Cooper seconded the motion, which carried unanimously. She stated 573 unfortunately it isn't in the statute or regulations and that is why the topic is being discussed 574 again so the Board can work on language to put it in the statute and regulations.

575 576

<u>Changes</u>

- 577 In statute define "Preceptor".
- 578 In statute preceptor must be licensed a minimum of 5 years before they can train an 579 apprentice. 580
- 581**18. Acceptance of Certificate Program from Piedmont Tech College and other states**582institutions
- 583 Mr. Horton stated he doesn't see anything that needs to be changed on this. Ms. Cubitt 584 asked to clarify that the Board is ok with the 1 year certificate program with Piedmont

585 Tech and Fayetteville Tech. She stated that the students in both programs are not 586 eligible to take the National Funeral Director exam. They are only eligible to take the 587 State Funeral Director exam and are required to take the State Law.

19. Does a licensed person have to be at a wake; funeral; memorial service; grave site;
 direct burial

591 Ms. Cubitt stated that question has come up recently asking if a licensed funeral director 592 must be at the wake, funeral, memorial service, grave site or direct burial. Mr. Horton 593 stated the statute states a funeral director must be at the place of final disposition. Ms. 594 Cubitt stated does that mean a funeral director must be at the grave site? Mr. Horton 595 stated the statute states a funeral director must be at the place of final disposition not 596 stay there the entire time. Other Board members stated they don't believe so because 597 the family can do that themselves. 598

599 20. Crematory Operators Roster

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- 600 Ms. Cubitt stated that the regulations state that the Board must maintain a roster of 601 crematory operators and a roster for certified crematory trainer/preceptor. She stated 602 that the regulations state that:
- 604 **57-14.3.** Training of crematory operators.
- 605 (A) Persons who complete the following training will be listed on the official roster of the 606 Board as Certified Crematory Operators.
- 607 (B) Training will include completion of a minimum of fifty (50) cremation cases under the 608 supervision of a certified trainer/preceptor.
- 609 (C) Training will cover the following topics. The preceptor will document the time and 610 date of specific training on these topics:
- 611 (1) Documents required prior to cremation authorization;
- (2) Compliance with the record keeping requirements of this chapter;
- (3) Operation of the retort and processing cremains, including specific safetyprecautions.
- **57-14.4.** Training of certified crematory trainer/preceptors.
- 617 (A) Persons who complete the following training and documented experience will be 618 listed on the official roster of the Board as Certified Crematory Trainer/preceptors.
- 619 (B) Training will include the following components:
- (1) Factory approved instruction in the operation of the on-site unit;
 (2) Documents required prior to cremation (e.g. authorization, BRT, DC, Coroners' Permit);
- 625 (3) Compliance with the record keeping requirements of this chapter;
- 627 (4) Operation of the retort and processing cremains, including specific safety 628 precautions;
- 630 (5) Packaging and delivery of cremains.
- (C) Experience will be documented by a log showing records of at least one hundred(100) cremations, performed according to law.

She stated that from her understanding that the manufacture goes out and trains and certifies the operator to run the machine. She stated that being the case, how is the operator supposed to get the required 50 cases to be certified. Also how would the Preceptor get the required 100 cases to train someone else? She stated the Board staff needs some guidance on how this is accomplished so an official roster can be developed.

642 Mr. Horton stated that he is fine with the preceptor getting the 100 cases before training 643 someone else and meeting all other requirements. Mr. Temples stated that sometimes 644 you have a crematory and the funeral director is the only one allowed to cremate at that 645 crematory. Mr. Evans stated he thought that was the case because you have to have a 646 funeral directors license to operate the crematory. Ms. Cooper stated not anymore. 647 She stated the regulations changed so anyone can be a crematory operator as long as 648 they have the certificate that they were trained on the crematory.

Ms. Cubitt stated you could have an issue if you have a funeral director which managers the crematory that is gone at the moment and you have a crematory operator that has been operating the crematory for years and the only training they have had is the factory training only. If something goes wrong then you can't do anything to the person since they are not licensed nor have they met the required training. Ms. Pyatt stated that is the problem because the requirement is in the regulations but not in the statute so you can't do anything to the person.

658 Mr. Horton stated he believes that the 50 cases for the crematory operator should be 659 dropped from the regulations. He thinks the 100 cases and the other requirements for the 660 preceptor needs to remain in the regulations and added to the statute. 661

662 Mr. Temples stated he doesn't believe a crematory operator should be allowed to operate 663 the crematory without a funeral director on site at the time of cremation. Mr. Horton stated 664 that the statute states that a licensed funeral director at the place of final disposition. Ms. 665 Cooper suggested that the definition of "Crematory" be changed to funeral establishment to 666 read as "Crematory" means a funeral establishment in which the dead body is reduced to 667 residue by intense heat.

669 Ms. Cubitt clarified that the Board wants the statute and regulations definition of a 670 "Crematory" to be changed to funeral establishment or to include acting as an agent of a 671 licensed funeral establishment.

673 **Public Comments**

No comments were made during the meeting.

676 Adjournment

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The June 29, 2011 meeting of the SC Board of Funeral Service adjourned at 1:23 p.m.

The next meeting of the SC Funeral Service Board is scheduled for June 30, 2011.

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MINUTES South Carolina Board of Funeral Service Board Meeting 10:00 a.m., June 30, 2011 Synergy Business Park 110 Centerview Drive, Kingstree Building Room 108 Columbia, South Carolina
Thursday, June 30, 2011
1. Meeting Called to Order Eddie Nelson, President, of Blythewood, called the regular meeting of the SC Board of Funeral Service to order at 10:00 a.m. Other Board members present for the meeting included: Michelle Cooper, Vice-President, of Moncks Corner, Glen Crawford, secretary, of Lancaster; Billy Horton, of Kingstree; John Petty, III, of Landrum; Thomas Baker, of Kershaw; Kenneth Beasley, of Fountain Inn; Jeff Temples, of Columbia and Margery McWhorter, of Columbia.
Staff members participating in the meeting included: Doris Cubitt, Administrator; Jeanie Rose, Administrative Specialist; Amy Holleman, Administrative Specialist; Michael Teague, Administrative Assistant; Paula Magargle, Division of Legal Services; Dean Griggs, Division of Legal Services; Sheridon Spoon, Division of Legal Services and Jamie Saxon, Division of Legal Services.
Members of the public attending the meeting included: Mike Squires, of the SC Funeral Directors Association (SCFDA); Sam W. Halls, President of the SC Morticians Association (SCMA); Alicia Clark, of SC Dept of Consumer Affairs (SCDCA); Ken Middlebrooks, of SC Dept of Consumer Affairs (SCDCA); James B. Bowdre, of Myrtle Beach Funeral Home; Jacqulyn Duncan, Gilmore Mortuary and Henry C. Gilmore, Gilmore Mortuary.
A video of this meeting can be viewed at <u>www.llr.state.sc.us/POL/Funeral</u> . On the Board's home page, click 'Board Information' and follow the link to the video.
a. Public Notice Mr. Nelson announced that public notice of this meeting was properly posted at the SC Board of Funeral Service office, Synergy Business Park, Kingstree Building, and provided to all requesting persons, organizations, and news media in compliance with Section 30-4-80 of the South Carolina Freedom of Information Act.
b. Pledge of Allegiance All present recited the Pledge of Allegiance.
2. Introduction of Board Members and Persons Attending the Meeting The Board members, staff and all other persons attending the meeting introduced themselves.
 3. Approval of Excused Absences C. Brad Evans, of Abbeville; had to leave for an emergency so he was granted an excused absence. MOTION
Mr. Crawford made a motion the Board approve Mr. Evans' absence. Ms. Cooper seconded the motion which carried unanimously.

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4. Approval of Minutes for the May 5, 2011 and May 23, 2011 Meeting 51 52 MOTION

53 Mr. Crawford made a motion the Board approve the minutes of the May 5, 2011 and May 23, 2011 meetings. Ms. Cooper seconded the motion which carried unanimously. 54

5. Hearing – Case No. 2010-5 and 2010-7 56

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58 In the matter of Robert M. Gwinn, FDE 1965, Case No. 2010-5 and Lanford Funeral Home, FE 313, Case No. 2010-7 59

61 Mr. Nelson stated that Mr. Gwinn has waived his right to counsel. Ms. Magargle was presenting 62 the case for the state. Ms. Magargle stated that both parties wish to present a Memorandum of 63 Agreement.

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The Memorandum of Agreement agrees to the following facts. At the times relevant Mr. Gwinn 65 was a licensed Funeral Director and Embalmer and preformed these services for Lanford 66 Funeral Home in Woodruff, and had a license to engage in pre-need services. On or about 67 September 16, 2007, a person known by Mr. Gwinn transferred her existing guaranteed price 68 69 pre-need contract and funds in the amount of \$3,988 from JF Floyd Mortuary in Spartanburg, SC to Lanford Funeral Home in Woodruff. She didn't receive any correspondence from the 70 bank about her pre-need interest the entire time she had her pre-need contract with Lanford 71 72 Funeral Home and became concerned about why she was not receiving the information.

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74 It was revealed that Mr. Gwinn had placed the funds received for the pre-need contract into the Funeral Home's general business account instead of the pre-need trust account and admitted to 75 76 the same to Investigator Ken Middlebrooks with SC Department of Consumer Affairs.

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78 As a result of the acts of misconduct alleged Mr. Gwinn and Lanford Funeral Home has violated 79 SC Code Ann 32-7-50 (A); and the Rules and Regulations of the Board (1976, as amended) has 80 violated applicable state laws relating to the prearrangement or pre-financing of a funeral as per SC Code Ann 40-19-110 (12) and has had a violation for not placing the preneed funds in trust 81 82 in a federally insured account.

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These proceedings were recorded by a court reporter in order to produce a verbatim transcript if 84 85 requested in accordance with the law.

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87 Executive Session

MOTION

Mr. Temples made a motion the Board enter executive session. Mr. Beasley seconded the 89 motion which carried unanimously. 90

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92 **Return to Public Session** 93

MOTION

94 Ms. Cooper made a motion the Board return to public session. Mr. Crawford seconded the motion which carried unanimously. Mr. Nelson noted for the record that no decisions were 95 96 made nor were actions taken during executive session. 97

MOTION

99 Mr. Horton made a motion the Respondent be publicly reprimanded, pay a \$500 fine within thirty (30) days from the date of the Final order, Respondents license will be placed on probation for a 100

period of one (1) year beginning from the date of the Final order. At the end of the one (1) year probation period the Respondent will be required to reappear before the Board and submit a variable audit from the Dept of Consumer Affairs of all preneed accounts. The audit shall not occur until the one (1) year probation period has run. The Respondent will be responsible for paying any additional cost that may occur as well as submit any additional as the Board may require of him. Mr. Crawford seconded the motion which carried unanimously.

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108 These proceedings were recorded by a court reporter in order to produce a verbatim transcript if 109 requested in accordance with the law.

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111 6. President's Remarks – Eddie Nelson

112 Mr. Nelson stated in his remarks that the purpose of the Board is for the business of the state of 113 SC and the good of the Funeral Service Board. And anything the Board does is in consideration for the citizens of SC and the SC state Board of Funeral Services. He stated he has passed out 114 115 a letter from Dr. Gere Fulton with the Funeral Consumers Alliance of SC. Mr. Nelson requested that the Board members and the Board Administrator review the letter from Dr. Fulton and 116 address the issues stated in the letter. Mr. Nelson stated he has stated he will send a courtesy 117 118 email to Dr. Fulton informing him that the letter has been presented to all Board members for 119 review.

121 **7. Information Update**

122 A. OGC/DLS – Office of General Counsel/Division of Legal Services

Ms. Magargle presented the Board with the report from the Division of Legal Services (DLS). She included in the report that DLS currently has six open cases, three which the consent agreement will be signed today and three more pending. Mr. Nelson asked what may be the timing on when the complaints is received to when they are presented to the Board. Ms. Cubitt stated that all cases are 2010 cases so they are not that old. She also stated she will check the ageing by reviewing the reports and will report to the Board at the next meeting.

MOTION

131 Mr. Crawford made a motion the Board accept as information. Mr. Petty seconded the motion 132 which carried unanimously.

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B. Financial Statements – Doris Cubitt

Ms. Cubitt stated that they have the fiscal year 2009 and 2010 and every time they meet they 135 136 will get an updated report. She stated that the report shows the total revenue and the total expenditures. She stated that transfers are for services that the Board receives from other 137 areas. She also stated that every year the Board donates 10% of its revenue to the general 138 139 fund. She stated the licensee's renewals will be up again in April 2012 to June 2012. Mr. Nelson inquired on the general fund if there is any stipulation on what those funds can be used 140 141 for once it is placed in the general fund. Ms. Cubitt stated that the general fund is used to run 142 the state.

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<u>MOTION</u>

Mr. Petty made a motion the Board accept as information. Mr. Horton seconded the motion
which carried unanimously.

148 8. Administrator's Remarks – Doris Cubitt

Ms. Cubitt informed the Board that there are changes for Division of Legal Services for the agency. She stated Ms. Melina Mann is now over Division of Legal Services. She stated there

- have also been changes for advice counsel who will be split between Mr. Saxon, Mr. Griggs andMr. Spoon for all Boards with the agency.
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- 154 She stated that she has contact Mr. Homer Elwood per the request of the Board to request that 155 he serve as the IRC member and he has agreed.
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- 157 Ms. Cubitt stated that Mr. Ernest Adams has been the inspector for the Board and now the 158 agency has hired another inspector Mr. Buddy Poole and they will inspect for Funeral and 159 Cemeteries.
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- 161 She stated the website is currently being redesigned to be more user friendly.
- She stated that the Board staff has sent out a letter to all Apprentice's and Funeral Homes
 regarding the new quarterly report and the new requirements for the Apprenticeship.
- She stated she hasn't heard anything in regards to a Public member to serve on the Board so
 Mr. Tipton's slot is still vacant.
- 169 9. Disciplinary Reports
 - A. Investigative Review Committee (IRC) Report/Consent Orders/OIE Report Tony Kennedy and Ernest Adams
- Mr. Kennedy stated due to scheduling conflicts they were unable to schedule an IRC meeting prior to the Board meeting. He stated that tentatively they are trying to schedule it for the following week. Once the report has been finalized the report will be emailed to all Board members.
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- B. Inspections Report Ernest Adams
- Mr. Nelson stated since Mr. Adams isn't present to present the inspection report they will
 discussion this at the next meeting.
 - C. Approval of Consent Agreements
 - a. Case No.: 2010-16
- In the matter of case No. 2010-16, Shuler-Marshall Funeral Home, Ms. Magargle presented the
 case for the state. Ms. Magargle stated that both parties wish to present a Consent Agreement
 to the Board for their consideration and approval.
- The Consent Agreement agrees to the following facts. At the time relevant Mr. Samuel B. Marshall was a licensed Funeral Director and serves as Funeral Director and manager for Shuler-Marshall Funeral Home in Holly Hill. In 1993 an irrevocable preneed funeral contact was purchased. At the time the preneed funeral contract was purchased the respondent was not licensed to sell preneed required by law.
- 193
- 194 It was revealed that Mr. Marshall had deposited the preneed into the Funeral Home's general 195 business account instead of the preneed trust account. Also the preneed funeral contract did 196 not contain the name and Funeral Service license number of the provider and seller as required. 197
- As a result of the acts of misconduct alleged Mr. Marshall and Shuler-Marshall Funeral Home has violated SC Code Ann 32-7-50 (A), (C), (F), (H) and (G) has violated applicable state laws relating to the prearrangement or pre-financing of a funeral as per SC Code Ann 40-19-110 (12) and has had a violation for not placing the preneed funds in trust in a federally insured account.

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These proceedings were recorded by a court reporter in order to produce a verbatim transcript if requested in accordance with the law.

<u>MOTION</u>

Mr. Petty made a motion the Board accept the consent agreement for case # 2010-16. Ms. Cooper seconded the motion which carried unanimously.

210 **10. New Business**

- A. Approval of New Facility
 - 1. Gilmore Mortuary Services, LLC Jacqulyn Elaine Duncan

213 Mr. Crawford recused himself from participating and voting in this matter.

- Mr. Nelson stated the purpose of this application is for a new facility and establish if Ms. Duncan should be granted approval to be manager of Gilmore Mortuary Services. Mr. Nelson inquired if Ms. Duncan has submitted a complete licensing packet to the Board. Ms. Rose stated that a complete licensing packet has been received and Ms. Duncan has held a license since 1989.
- Ms. Duncan stated that since she has held a license she had hoped to have the opportunity to be a manager of a funeral home.
- 222

Mr. Beasley inquired on if Ms. Duncan is working currently. Ms. Duncan stated she is working part-time at Horizon Eye Care. Mr. Beasley then asked if she will continue working at Horizon Eye Care if granted approval to manage the funeral home. She stated she will continue working part-time until December. Mr. Beasley asked Mr. Gilmore if the funeral home is up to code. Mr. Gilmore stated that they have gone through the zoning board in Rock Hill and have complied with the cities laws and codes for the facility.

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230 Ms. Cooper inquired on how many hours a week does Ms. Duncan work and if she feels by working another job does she feel that she has the time to manager a funeral home. Ms. 231 232 Duncan stated she works about 20 hours a week and she does feel she has time to manage a 233 funeral home. Ms. Cooper then stated that on item 13 of the licensing application it asks to list 234 all Funeral Directors who will be employed at this location and it doesn't have her name listed. 235 Ms. Duncan and Mr. Gilmore stated that was an oversight. Ms. Cooper asked if Ms. Duncan understands that if she is granted approval to be the manager of the funeral home then she is 236 237 required to be at the funeral home a minimum of 35 hours a week. Ms. Duncan stated she understands the requirements. 238

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This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

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<u>MOTION</u>

Ms. Cooper made a motion the Board approve the application with Ms. Duncan as manager pending final inspection. If Ms. Duncan is unable to meet the requirements as manager LLR staff will not be able to process the request. The new purposed manager must appear before the Board for approval. Mr. Horton seconded the motion which carried unanimously.

- 248 249
- 2. Myrtle Beach Funeral Home, Inc James Blair Bowdre

Mr. Nelson stated the purpose of this application change of ownership. Ms. Rose stated that a complete licensing packet has been received and Mr. Bowdre has held a license since 2009.

253 Mr. Bowdre stated that the funeral home has been in the business for 3 years as of June 5 and 254 he has been the manager for the last year. He stated he wishes to buy the funeral home and continue in the business since Mr. J. McGregor Everett is a busy man and doesn't have the time 255 256 to run the funeral home. 257 258 This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary. 259 260 261 MOTION Mr. Horton made a motion the Board approve the application pending final inspection. Ms. 262 Cooper seconded the motion which carried unanimously. 263 264 265 B. Approval of Criminal Background 1. Andre Locke – Apprentice Funeral Director 266 267 The Board tabled action on this matter until such time Mr. Locke is able to appear 268 before the Board. 269 270 2. Rodriguez Jenkins – Apprentice Funeral Director/Embalmer 271 272 273 The Board tabled action on this matter until such time Mr. Jenkins is able to appear before the Board. 274 275 11. 276 **Discussion Items for vote** 1. Approval for Administrator to attend Death Care Regulators Conference 277 (August 7-9, 2011) 278 279 Ms. Cubitt stated that the Death Care Regulators Conference is a meeting of all State Regulator Board to discuss issues for all states. She stated per the agenda they will cover cremations, 280 281 crematories and professionals. Also they will discuss cremation inspector regulations, investigative techniques for cemetery and funeral homes. 282 283 Ms. Cubitt stated that the new agency policy is for the Board to approve all travel for any 284 conferences or meetings off site. 285 286 287 MOTION 288 Mr. Beasly made a motion that the Board approve Ms. Cubitt to attend the Death Care Regulators Conference. Ms. McWhorter seconded the motion which carried unanimously. 289 290 291 2. Approval of Work Session items Ms. Cubitt presented a summary of all discussed items. In some areas of the summary she 292 stated to check the Nursing Boards statute because they already have the proper language. 293 294 She stated if approved then LLR will work on the language and present to the Board at the next Board meeting for approval. 295 296 297 a. Discussion on the End of Cremation Societies Registration Fees and Licensing All 298 Branches 299 300 b. Discussion on Preceptor Training Course – Piedmont Tech. College 301

302 303	C.	Discuss Regulation of Transportation Services	
304 305 306	d.	Discuss Regulatory changes for Crematories and Funeral HomesA. In statute - define "Crematory" they must also be a licensed Funeral Home or be an agent for a licensed funeral home.	
307	e.	Define Chapel	
308 309 310	f.	How many seats should a chapel have	
311 312	g.	Discussion of Fee/Fine Structure and Limits A. In statute – Fine up to \$10,000 per violation – Survey other states.	
313 314	h.	Discussion on Requiring FBI National Criminal Violation Reports A. In statute – Require FBI checks – check Nursing Board statute for language.	
315	i.	Discussion of the Six Casket Requirement	
316 317 318 319	j.	Discussion of "Unclaimed Bodies"A. In statute – Unclaimed bodies check NC statute – form a committee to check with the medical schools and Piedmont Tech to see if they will take the bodies.	
320 321	k.	Funeral Directors/Embalmers education requirements	
322 323 324	I.	Regulatory changes for licensing requirements for Apprentice and Students A. In statute – for apprentice and student licenses to change the requirements to mirror those for funeral director and funeral director/embalmer license.	
325 326 327	m.	Minimum requirements to be managerA. In statute - "Manager" must be licensed in SC for 5 years before they can be a manager.	
328 329	n.	Minimum requirements to be a preceptor A. In statute - define "Preceptor".	
330 331		B. In statute - preceptor must be licensed a minimum of 5 years before they can train an apprentice.	
332 333 334	0.	Acceptance of Certificate Program from Piedmont Tech College and other states institutions	
335 336 337	р.	Does a licensed person have to be at a wake; funeral; memorial service; grave site; direct burial	
338 339	q.	Crematory Operators Roster	
340 341 342 343 344	Ms. C	<u>MOTION</u> ker made a motion to approve the items that were discussed at the work session and for ubitt to work with legal on the proper language to be presented to Legislation. Mr. es seconded the motion which carried unanimously.	
345		3. Approval of Citation document	
346 347	Ms. Cubitt stated that the Boards policy in the past was for the inspector to issue a citation during the inspection if something was wrong with the inspection. The agency policy now it that		

the inspection is conducted, if something is wrong with the inspection then it is given to the Board Administrator and if there are items on the inspection should raise to the level that a citation should be issued then a formal citation will be issued. Mr. Horton inquired if the Board needs to discuss penalties. Ms. Cubitt stated that the current statute only allows for a fine of \$500 per violation. She stated this is approval for the citation document that will be used. Also they can suggest any penalty guidelines that should be used in the future.

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<u>MOTION</u>

356 Mr. Petty made a motion that the Board approve the Citation document. Ms. Cooper seconded 357 the motion which carried unanimously.

359 **12.** Committee Reports

- A. Legislative Committee Christa Bell
- B. Examination/CEU/Education Glen Crawford, Ernest Adams
- 362 C. Regulatory Compliance (Federal and State) / FTC / OSHA / ADA / PreNeed –
 363 Billy Horton, Doris Cubitt
- 364 D. Publications / Newsletter / Website Glen Crawford, Jeff Temples
- 366 Mr. Nelson said there were no committee reports to discuss; therefore, he was foregoing this 367 section of the agenda.
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369 **13.** Public Comments

No comments were made during the meeting.371

372 14. Adjournment

MOTION

Mr. Baker made a motion the Board adjourn. Mr. Horton seconded the motion which carried unanimously.

- The June 30, 2011 meeting of the SC Board of Funeral Service adjourned at 1:14 p.m.
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- The next meeting of the SC Board of Funeral Service is scheduled for August 4, 2011.
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