MINUTES South Carolina Board of Funeral Service Board Meeting

10:00 a.m., May 5, 2011
Synergy Business Park
110 Centerview Drive, Kingstree Building Room 108
Columbia, South Carolina

1. Meeting Called to Order

Eddie Nelson, President, of Blythewood, called the regular meeting of the SC Board of Funeral Service to order at 10:10 a.m. Other Board members present for the meeting included: Michelle Cooper, Vice-President, of Moncks Corner, Glen Crawford, secretary, of Lancaster; C. Brad Evans, of Abbeville; Billy Horton, of Kingstree; John Petty, III, of Landrum; and Jeff Temples, of Columbia and Margery McWhorter, of Columbia.

Staff members participating in the meeting included: Ernest Adams, Inspector; Doris Cubitt, Administrator; Tony Kennedy, Investigator; Jeanie Rose, Administrative Specialist; Amy Holleman, Administrative Specialist; Wendi Elrod, Program Assistant; Christa Bell, Division of Legal Services and Lil Ann Gray, Division of Legal Services.

 Members of the public attending the meeting included: Mike Squires, of the SC Funeral Directors Association; Michael White, of White's Green Services; Jennifer Snider; Larry Varner; R. Brent Cook; Robert Sosebee, of Sosebee Cremation Services; Dianne Powell; Christopher Burroughs, of Cremation Services of the Strand; Tangie Burroughs; Dale Morton; Daniel Buchanan, of Goldfinch Funeral Home; Richard Warren, of Calhoun Falls Funeral Home; Stanley H. Powell, of Calhoun Falls Funeral Home; James D. Davis, of Davis Funeral Home; Lanard Briggs, of Davis Funeral Home; Leonard Jackson, of Davis Funeral Home; Michael Shields, of Davis Funeral Home; Cody Anderson, Hatcher Funeral Home; Isaac Daryl Pressley, of Pressley's Funeral Home; Greg Rollings, of Calhoun Falls Funeral Home; Todd Hardee, of Kistler-Hardee Funeral Home; Alicia Clark, of SC Dept of Consumer Affairs; Casey Ward, of Goldfinch Funeral Home; Angela Campbell; Ulysses Conyers; Nelson King, Faith Funeral Service; Donny Darby, Faith Funeral Service and Michael A. Glenn, of Divine Mortuary.

A video of this meeting can be viewed at <u>www.llr.state.sc.us/POL/Funeral</u>. On the Board's home page, click 'Board Information' and follow the link to the video.

a. Public Notice

Mr. Nelson announced that public notice of this meeting was properly posted at the SC Board of Funeral Service office, Synergy Business Park, Kingstree Building, and provided to all requesting persons, organizations, and news media in compliance with Section 30-4-80 of the South Carolina Freedom of Information Act.

b. Pledge of Allegiance

All present recited the Pledge of Allegiance.

2. Introduction of Board Members and Persons Attending the Meeting

The Board members, staff and all other persons attending the meeting introduced themselves.

3. Approval of Excused Absences

Thomas Baker, of Kershaw and Kenneth Beasley, of Fountain Inn were granted an excused absence.

MOTION

Mr. Crawford made a motion the Board approve Mr. Baker's and Mr. Beasley's absence. Mr. Temples seconded the motion which carried unanimously.

Mr. Temples announced that Brad Evans, of Abbeville, would be arriving late for the meeting.

4. Approval of Minutes for the March 15, 2011 Meeting *MOTION*

Mr. Crawford made a motion the Board approve the minutes of the March 15, 2011 meeting.

Mr. Temples seconded the motion which carried unanimously.

5. President's Remarks – Eddie Nelson

Mr. Nelson asked that the Board give Mr. Crawford their condolences for the death of his sister that passed away that week. Mr. Nelson asked that Labor, Licensing & Regulation staff and Consumer Affairs staff set a meeting to discuss issues that he will give to Ms. Cubitt. He then stated that he had received a letter from Dr. Jerry Fulton with the Funeral Consumers Alliance requesting to speak with the Board so we can work together to insure that all Funeral Homes are in compliance on all aspects of the General Price List (GPL) which has been an ongoing problem for some time.

6. Information Update

a. DLS – Division of Legal Services, formal Office of General Counsel Ms. Gray presented the Board with the report from the Division of Legal Services (DLS). She included in the report that DLS currently has five open cases, four which are pending for final order. These four cases are pending either a consent agreement or a Memorandum of Agreement (MOA) which will be presented at the next Board meeting. Since January 1, 2010 there have been five cases that have been closed through DLS.

b. Office of Communications No report was given during this meeting.

c. Special Projects – Update Financial Statements

Ms. Cubitt stated that there is no report at this time however she will have a report at the next meeting.

She stated that the Board, at previous meetings, asked for information on licensed Funeral Directors, Embalmers and Funeral Homes that haven't renewed their licenses timely. She stated that a report was run from 2001 through 2010 for licensees who renewed late in 2010. There were 271 licensees that renewed late, 126 of those had never been late, 72 had renewed late once, 46 had renewed late twice, 16 had renewed late three times, 5 had renewed late four times, 4 had renewed late five times and 2 had renewed late six times.

Mr. Nelson inquired if there were any justifications given for late renewals. Ms. Cubitt stated that usually no; however, there may be a few cases that submit medical documentation for being late which we do document. Mr. Nelson asked if the Board is doing anything to licensees to discourage future untimely renewals. Ms. Cubitt stated that the Board sends renewal notices and reminder emails, so it is very important to have an email address for every licensee. The

Board does impose a \$60 late penalty for 30 days after the license expiration date. If the license still isn't renewed after 30 days from the expiration date consent agreements are sent with a \$500 fine for not renewing by the deadline. The Board may want to discuss the issue further if additional fines need to be assessed in the future for licenses that are late more than once or twice. Mr. Nelson asked Mr. Adams if he checks licenses when inspecting the Funeral Homes. Mr. Adams stated that part of the inspection is to check to make sure the license is current and posted conspicuously.

7. Administrator's Remarks – Doris Cubitt

Ms. Cubitt informed the Board that if they stay overnight for a Board meeting they have a new form that must be completed for reimbursement.

8. Disciplinary Reports

Investigative Review Committee (IRC) Report/Consent Orders/OIE Report –
 Tony Kennedy and Ernest Adams

Mr. Kennedy presented the IRC Report to the Board for information only. He informed them that they currently have 10 cases before them, but the only two they must consider are case numbers 2010-29 and 2010-38 as both were determined to be unfounded.

There are currently 12 open cases.

MOTION

Mr. Petty made a motion the Board accept the IRC Report as information. Mr. Temples seconded the motion which carried unanimously.

Executive Session

<u>MOTION</u>

Mr. Horton made a motion the Board enter executive session. Ms. McWhorter seconded the motion which carried unanimously.

Return to Public Session

MOTION

Mr. Temples made a motion the Board return to public session. Mr. Crawford seconded the motion which carried unanimously. Mr. Nelson noted for the record that no decisions were made nor were actions taken during executive session.

MOTION

Mr. Petty made a motion the Board accept the recommendations from the IRC. Mr. Crawford seconded the motion which carried unanimously.

- b. Inspections Report Ernest Adams
- Mr. Adams presented the inspections report to the Board as a matter of information only.

Mr. Adams informed the Board that he has done 25 inspections since the last meeting, all of which turned out to be in compliance; however, the problem with the casket range continues, but most people are able to correct that immediately when Mr. Adams finds they have an issue.

He reiterated that he always checks to make sure a funeral home's license is current when he inspects the funeral home.

Mr. Nelson noted that South Carolina law requires funeral establishments have a working hearse. He asked Mr. Adams if he ever runs into problems with this. Mr. Adams said that he's only been called on this once, but the hearse was repaired and working when Mr. Adams checked. Mr. Nelson said he has received a few calls on the issue lately, and he told callers that he would pass the word along to Mr. Adams so that Mr. Adams may be on the lookout for such problems.

Mr. Temples asked what Mr. Adams classifies as a working hearse? Could a van with landau bars be considered a hearse? Is a motor coach as hearse? Mr. Adams replied that he is basically looking for something like a Cadillac, but it's a changing thing, so if the Board wants him to look at things like vans with the landau bars, they should let him know.

c. Approval of Consent Agreements

1. Case No.: 2010-22

Lil Ann Gray with the Department of Legal Services presented Consent Agreements to the Board for their consideration and approval.

In the matter of case number 2010-22, which involves Calhoun Falls Funeral Home for whom a representative was present, the respondent stipulated and admitted that in September 2010, an application to change the manager was submitted by the respondent seeking approval for Karen Davis Dobbs, which was not approved. During the time the manager application was pending and since September 2010, six funerals were conducted in the funeral establishment without a manager. On March 18, 2011, the Administrator for the Board issued an Order to Cease and Desist operations until such time a manager was approved for the Board. The respondent agreed to the sanctions laid out in the consent agreement, including public reprimand and a civil fine of \$1,500.00 (one thousand five hundred dollars). The respondent did acknowledge and waive their rights in this matter. The State asked that the Board accept the consent agreement as its final order

MOTION

Mr. Temples made a motion the Board accept the consent agreement for case # 2010-22. Ms. Cooper seconded the motion which carried unanimously.

2. Case No.: 2011-12

In the matter of case number 2011-12, which involves Stanley H. Powell, who is a dual licensed holder by the Board as a Funeral Director and Embalmer, and he was licensed during the entire time addressed in the consent agreement. He was present if the Board had questions. The respondent stipulated and admitted that on June 1, 2010, his mother passed away. On June 4, 2010, in the Anderson Independent Mail, an obituary was printed that said his mother was deceased and that Stanley H. Powell Enterprises was in charge of the arrangements. Mr. Powell drafted the obituary himself. Stanley H. Powell Enterprises is not now, nor has it ever been, licensed as a funeral establishment in South Carolina. Mr. Powell agreed that his actions constitute misconduct and to the proposed sanctions set forth in the consent agreement, which states that his license will be publically reprimand, will be on probation for a period of two (2) years from the effective date of the consent agreement, and that he must pay a fine of five hundred dollars (\$500.00) within thirty (30) days of the effective date of the consent agreement. The state requested the Board accept the consent agreement.

MOTION

Mr. Temples made a motion the Board accept the consent agreement for case #2011-12. Ms. Cooper seconded the motion which carried unanimously.

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9. Unfinished Business

A. Calhoun Falls Funeral Home – Stanley Powell/Richard D. Morton

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

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The purpose of this hearing was to determine whether Mr. Stanley H. Powell should be granted a license to manage this facility, Calhoun Falls Funeral Home.

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Mr. Stanley H. Powell and Mr. Richard Warren, the owner of the establishment, appeared.

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Mr. Stanley H. Powell is a licensed Funeral Director and Embalmer in the state of South Carolina; he was first licensed August 11, 1970, and his license is current. He does not have a criminal background, and he lives 0.49 miles away from the facility.

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Ms. Cubitt reminded the Board that this hearing was tabled at the last Board meeting and that the consent agreements they voted to accept cleared up the concerns from the last Board meeting.

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Mr. Warren addressed the Board and requested they grant Calhoun Falls Funeral Home its funeral establishment license and approve Mr. Powell as manager of the facility.

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Ms. Cooper asked if everything was in order with the funeral home. Ms. Rose informed the Board that everything is in order with the exception of the inspection, which cannot take place until the Board has approved the facility for licensure.

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Ms. Bell asked the Board if they would like to hear from a representative with the South Carolina Department of Consumer Affairs, and Mr. Nelson said they did. Ms. Alicia Clark with Consumer Affairs noted that the Board should have received something from their investigator, Ken Middlebrooks, and Ms. Cubitt confirmed that she and Mr. Middlebrooks spoke. Ms. Cubitt informed the Board that Mr. Middlebrooks told her that all outstanding issues with Consumer Affairs have been resolved.

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Mr. Horton asked if Calhoun Falls Funeral Home would need to apply for a new pre-need license since it was changing ownership. Ms. Clark answered in the affirmative, and Mr. Warren informed the Board that they have already begun the process.

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Executive Session

242 **MOTION**

243 244 Ms. Cooper made a motion the Board enter into executive session to seek legal advice. Mr. Temples seconded the motion which carried unanimously

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Return to Public Session

247248

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Ms. Cooper made a motion the Board return to public session. Ms. McWhorter seconded the motion which carried unanimously. Mr. Nelson noted for the record that no official action was taken during executive session.

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MOTION

MOTION

Ms. Cooper made a motion the Board deny Mr. Powell's request to serve as manager of Calhoun Falls Funeral home. Mr. Temples seconded the motion which carried unanimously.

 Mr. Warren asked to approach the Board, and Mr. Nelson gave him permission to do so. Mr. Warren asked what part of the law allowed the Board to make their decision based on the fact the consent order was written, agreed to, and accepted by the Board. He requested that the Board state their reason on record. Mr. Nelson reiterated that Mr. Powell will receive a letter explaining the Board's motion, and that the Board will not discuss the issue further until such letter has been drafted and received by Mr. Powell.

Ms. Cubitt reminded the Board that there was also an application for Mr. Richard Morton to serve as manager of Calhoun Falls Funeral Home in the event the Board denied Mr. Powell. She asked that the Board hear Mr. Morton's application before moving forward.

Mr. Richard Dale Morton is a licensed Funeral Director and Embalmer in the state of South Carolina, first licensed December 4, 1996. His license is current. He does not have a criminal background, and he lives 23.6 miles from the facility. He requests to be approved as manager of Calhoun Falls Funeral Home.

Mr. Nelson asked Mr. Morton if he would like to address the Board, and Mr. Morton declined.

Mr. Temples, Ms. Cooper, and Mr. Horton all asked Mr. Morton questions about his residence. He informed the Board that he leased the home in Iva in order to live within 25 miles of Calhoun Falls Funeral Home. He previously lived in North Augusta, SC, and, while he does some trade embalmer work in Georgia as he is licensed there as well, he is a lifelong resident of South Carolina.

MOTION

Mr. Horton made a motion the Board approve Mr. Morton's application to manage Calhoun Falls Funeral home. Mr. Crawford seconded the motion which carried unanimously.

Mr. Warren asked if the Cease and Desist Order was then removed. Ms. Cooper informed him that it was pending final inspection.

10. New Business

Mr. Nelson asked that the record show that Mr. Evans joined the Board at this point.

A. Approval of New Facility

1. Kistler-Hardee Crematory – J Todd Hardee

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing was to determine if J Todd Hardee should be granted a license as manager for Kistler-Hardee Crematory.

 Ms. Rose informed that Board that Mr. Hardee was first licensed as a Funeral Director and Embalmer in South Carolina on November 29, 1984; his license is current; he does not have a criminal background; and, he lives 3_miles from the funeral home. He is the owner, and he requests approval to manage the crematory. Ms. Rose noted that she was missing the DHEC

permit, but Mr. Hardee has provided that to her and that she placed it with the Board members' Board meeting packets.

Mr. Horton stated, for the record, that he knows Mr. Hardee personally but did not believe his relationship with Mr. Hardee would preclude him from making an unbiased decision regarding Mr. Hardee's application.

Mr. Hardee informed the Board that his funeral home recently made the decision to expand the facility to include a retort. To the best of his knowledge, they have gone through all proper channels, including making sure they were properly zoned for a retort with the city. They alsowere granted approval by the South Carolina Department of Health and Environmental Control, and they have sought the approval of the establishment's neighbors. He asks that the Board grant him permission to manage the crematory.

<u>MOTION</u>

Mr. Horton made a motion the Board approve Mr. Hardee's application to manage Kistler-Hardee Crematory pending final inspection and presentation of training documents. Mr. Evans seconded the motion which carried unanimously.

2. Davis Memorial Funeral Home – James D'Herelle Davis

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing is to determine if James D'Herelle Davis may be granted a license to manage this facility.

Ms. Rose informed the Board that the proposed manager, James D'Herelle Davis, is a licensed Funeral Director and Embalmer in the state of South Carolina. He was licensed on July 31, 1969; his license is current; he does not have a criminal background; and, he lives 11.7 miles from the funeral home. He is the owner of the facility.

Ms. Rose noted that he originally failed to submit his zoning documents. Once he provided the zoning documents, the documents he provided had the name Davis-Briggs on them. Ms. Cubitt believed the Board could consider the application as the zoning documents showed that such a business could exist at the location.

The Board asked if this would be a new facility or a change of ownership. Mr. Davis said it would be a new facility.

Mr. Davis addressed the Board asking they approve his facility. Mr. Briggs, who is Mr. Davis's support staff, stood with Mr. Davis.

 Mr. Temples asked Mr. Davis what his relationship was to Mr. Briggs. Mr. Davis answered Mr. Temples letting the Board know that Mr. Briggs was his business partner. They originally intended to have Mr. Briggs's name in the facility name; however, since Mr. Briggs is not a licensed Funeral Director, they could not do so.

Mr. Leanard Briggs addressed the Board. He asked if they could use both of their names or only Davis. Could they use a neutral name which was neither his nor Mr. Davis's name? As a matter of clarifying the question, Ms. Cubitt asked if he meant, for example, could he use a community name such as Red Bank Funeral Home, and Mr. Briggs said yes.

The former name was Walter Davis Chapel. It will now be Davis Funeral Home, and it will be a full service facility. Mr. Davis wanted to know if they could use something like B&B Funeral Home as Mr. Davis's nickname is "Buster." He was told they could not use the alphabet by Ms. Cubitt. She explained that she did not believe the Board would approve the initial of a non-licensed person in the funeral home name.

 Ms. Cubitt, again, asked Mr. Davis to explain the ownership structure. Mr. Davis informed Ms. Cubitt that Mr. Briggs is a silent partner. Ms. Cubitt asked why he had to be a silent partner. Mr. Davis said that it was because Mr. Briggs's name cannot appear. Ms. Cubitt told Mr. Davis that Mr. Briggs can be a partner; his name just cannot appear in the name of the funeral home itself. Mr. Crawford added that Mr. Davis would be responsible for anything that happens in the funeral home. The Board cannot hold Mr. Briggs responsible.

Mr. Nelson reiterated that Mr. Davis would be held accountable for any and all things that happen in the facility, even if his partner is responsible for those things. It is important that they have a clear, mutual understanding of their roles in the funeral home.

Mr. Nelson asked if the funeral home intends to sell pre-need. Mr. Davis said they did.

MOTION

Mr. Petty made a motion the Board approve the application for Mr. Davis to manage Davis Funeral Home pending final inspection and a favorable letter from the Department of Consumer Affairs. Ms. Cooper seconded the motion which carried unanimously.

3. Pressley Funeral Home – Isaac Daryl Pressley

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

Mr. Horton stated, for the record, that he knows Mr. Pressley personally but did not believe his relationship with Mr. Pressley would preclude him from making an unbiased decision regarding Mr. Pressley's application.

The purpose of this hearing is to determine if Mr. Isaac Daryl Pressley may be granted a license to manage Pressley Funeral Home.

Ms. Rose informed the Board that Mr. Pressley is a licensed Funeral Director and Embalmer in South Carolina. He was licensed on October 16, 1995; his license is current; he does not have a criminal background; he lives 21.14 miles from the facility; and, he is the owner of the facility.

Mr. Pressley requested the Board grant him a license for an additional facility.

 Ms. Cooper noted that his application says he is currently a funeral director and embalmer and Pressley's funeral home and that he works for Firestone Building Products. She asked if he was familiar with the hours requirement to be a manager. He said that he did, and that he plans on going into the funeral business full-time.

MOTION

 Mr. Evans moved the Board approve Mr. Pressley's application to manage this additional facility pending final inspection. Ms. Cooper seconded the motion which carried unanimously.

4. Cremation Services of the Strand LLC - Christopher Scott Burroughs

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing was to determine whether Mr. Christopher Scott Burroughs could open and manage Cremation Services of the Strand LLC.

 Ms. Rose informed the Board that Mr. Burroughs is a licensed Funeral Director and Embalmer in South Carolina. He was originally licensed on August 28, 1990; his license is current; he does not have a criminal background; and, he lives 6.58 miles from the facility. Mr. Burroughs is the owner. The only thing Ms. Rose knows she is missing is Mr. Burroughs's DHEC construction permit, which Mr. Adams has informed her is now necessary.

 Mr. Temples noted, for the record, that he does know Mr. Burroughs, that he has had conversations with Mr. Burroughs about the topic, and that he does not feel his relationship with Mr. Burroughs, nor any conversations they've had on the topic, will affect his ability to be objective on the matter. He will recuse himself if Mr. Burroughs wishes for him to do so. Mr. Burroughs affirmed that he and Mr. Temples spoke about the matter, but he does not see a need for Mr. Temples to recuse himself.

Mr. Burroughs told the Board that is proposing to build a stand-alone crematory in Garden City. He had a stand-alone crematory in Murrells Inlet in 2000, which he turned into a funeral home and crematory and sold to Goldfinch in 2005 when he went into the construction business. Due to the construction market, he is going back into the funeral business. He would like the Board to grant him a license for a crematory in Garden City.

Mr. Nelson asked Mr. Burroughs about the pet crematory business, which he has maintained since 2000.

Mr. Temples asked Mr. Burroughs about zoning. Mr. Burroughs said that he submitted his zoning letter to staff, and Ms. Cubitt confirmed that zoning was approved.

Mr. Temples asked if Mr. Burroughs's former crematory, which he opened in 2000, was licensed first as a stand-alone crematory. Mr. Burroughs said that it was. Mr. Temples asked Mr. Burroughs what his intent is this time. Mr. Burroughs said that his intent is to open a crematory only. Mr. Temples wanted to know if Mr. Burroughs intends to open a funeral home down the road. Mr. Burroughs said for now he just intends to open a crematory, and that was the reason he was before them for the meeting.

Mr. Crawford asked again about zoning and DHEC. Mr. Burroughs reiterated that he submitted the zoning paperwork to staff. He did not submit DHEC permits because it was not required by the application, but he could supply those for the Board.

Ms. Cooper asked Mr. Burroughs if he would provide services to the public or only to other funeral homes. Mr. Burroughs answered that he will be providing services to the public like he did previously.

Mr. Horton asked if Mr. Burroughs would have embalming facilities. Mr. Burroughs answered that he only wanted to open a crematory. Mr. Horton asked if he would do memorial services, too. Mr. Burroughs said he would do a memorial service at a church, but he could do so at the

facility if the Board would allow him to do so. Mr. Horton next asked if Mr. Burroughs intends to sell merchandise, to which Mr. Burroughs responded that he would like to sell urns.

Ms. Cooper asked what he would do if someone wanted a viewing prior to cremation. Mr. Burroughs answered by telling the Board that he would let his customers know that he does not offer embalming services, only direct cremation.

Executive Session

MOTION

Mr. Crawford made a motion the Board enter executive session. Mr. Temples seconded the motion which carried unanimously.

Return to Public Session

<u>MOTION</u>

Ms. Cooper made a motion the Board return to public session. Mr. Horton seconded the motion which carried unanimously. Mr. Nelson noted for the record that no official action was taken during executive session.

MOTION

Mr. Temples moved that the Board approve the application for Cremation Services of the Strand, LLC for cremation services only pending final inspection and the submission of training documents. Ms. Cooper seconded the motion which carried unanimously.

Mr. Horton asked Mr. Burroughs if he intended to offer pre-need. Mr. Burroughs said that he does once he is approved to do so by Consumer Affairs. Ms. Clark noted that she is not sure if Consumer Affairs licenses stand alone crematories. Mr. Burroughs said he will do whatever it takes to obtain the license if it is possible.

Mr. Nelson reminded Mr. Burroughs that he also must submit his permit from DHEC.

5. Sosebee Cremation Services - Robert C. Sosebee

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

Mr. Sosebee informed the Board that they have been cleared for zoning in their area. They have been approved by DHEC, and they should have a letter from DHEC within the week. He noted that he will fax the letter from DHEC to Board staff once he receives it.

Mr. Petty asked Mr. Sosebee if the crematory is already in place. Mr. Sosebee said that it is not in place yet as they were waiting on approval from the Board. The crematory company has already inspected their facility and the contractor who will be installing the crematory.

Mr. Horton asked if the crematory will be associated with the Woodlawn-Sosebee Funeral Home to which Mr. Sosebee said it was. Mr. Horton asked where the crematory would be located, and Mr. Sosebee said it will be located in the funeral home, which is in Anderson.

MOTION

Mr. Evans made the motion that the Board approve the application for Sosebee Cremation Service pending the permit from DHEC, final inspection, and training. Mr. Crawford seconded the motion which carried unanimously.

6. Faith Funeral Service - Nelson Maurice King

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing was to determine if Nelson Maurice King may be granted a license to manage Faith Funeral Service.

Don Darby attended the hearing along with Mr. King.

Ms. Rose informed the Board that Mr. King is a licensed Funeral Director and Embalmer in the state of South Carolina. Mr. King stated that he was originally licensed in 1991. Ms. Rose told the Board that his license is current and he lives 11 miles from the facility. Donnie Darby is the owner of the facility. Mr. King's proof of residence has his wife's name on it. Board staff asked that Mr. King provide a copy of his marriage license to show they are married.

Ms. Rose informed the Board that Mr. King just informed her that the name on his proof of residence is not his wife but his sister. He said that it is his residence and that his sister just stays with him. Ms. Rose reiterated that the documentation is in her name. Mr. King said that he can get proof that it is his residence and that he is unsure why it shows up as his sister's. Ms. Cubitt had Mr. King verbally confirm his address. Ms. Cooper asked Mr. King why he did not put his full address on his application. Mr. King responded that it was an oversight. Ms. Cooper then pointed out that the directions to his house according MapQuest say that you begin at a highway maintenance shop. She asked why this was. Mr. King said that he did not provide that information, and Ms. Rose said she probably ran that map search. In order to do so, she enters the starting address and ending address. Mr. Horton noted that the start addresses do not match, and Mr. King informed the Board that his address is less than a mile from the highway department maintenance shop.

Mr. Horton asked if the facility would be in an existing building. Mr. King replied that it is an existing building which they are in the process of updating. Mr. Horton asked if the zoning was approved, and Mr. King said that the City of York has approved zoning.

Mr. Crawford asked, for the record, what Mr. King's address is. Mr. King replied 5054 Gatsby, Rock Hill.

Mr. Crawford asked if Mr. King and Mr. Darby will be in partnership. Mr. King informed the Board that Mr. Darby is the owner. Mr. Crawford asked if Mr. Darby will be assisting Mr. King, and Mr. King answered yes.

Ms. Cooper addressed a concern about the arrest charge from November 2005, which appears on Mr. King's SLED report, Intent to Defraud. Ms. Cooper said that the outcome did not appear. Mr. King informed the Board that he is not wanted, and that he was granted concealed weapons permit just a year earlier. He explained that the charge is still in litigation and not yet resolved.

<u>MOTION</u>

Mr. Horton made a motion the Board approve the application pending final inspection. Mr. Crawford seconded the motion which carried unanimously.

 7. White's Green Services - Michael White

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing is to determine if Mr. Michael J. White will be granted a license as manager of White's Green Services.

Ms. Rose informed the Board that Mr. White is the proposed manager of White's Green Services, which will be a Retail Sales Outlet.

 Mr. White offered the Board a background on his business. He builds green caskets on demand. He did not intend to go into the casket business in full, but he is coming to the Board for approval so that he may sell his caskets to customers of a local green cemetery. He explained that he does not have an actual facility or building for customers to come look at caskets, and he needed to know if that was necessary. He builds the caskets in his shop and delivers them. He does not plan on having a building for the public and prefers not to.

Mr. Crawford asked if Mr. White will be selling retail or wholesale. Mr. White said that he will have to go retail as he will be selling directly to the public since he deals with situations where the family member is acting as their own funeral director.

Ms. Cubitt noted that the caskets are all wood, no metal. Once she was made aware that he was selling caskets to the public, she did have to issue a Cease and Desist to Mr. White, but he immediately called her to discuss the issue and quickly put in an application to license and come into compliance with the laws.

Mr. Crawford asked if he is selling caskets already. Mr. White informed the Board that he was not at the time of the meeting. Mr. Crawford asked how many he sold prior, and Mr. White said he sold one as a kit. Mr. White reiterated that the green cemetery which he works with is not a huge funeral home, but that there is a need, and the closest they could find was a casket maker in Georgia who wanted around \$1,000 (one thousand dollars) for a casket made with all wood (wooden pegs hold them together). In order to best fill the need of the community, he began making the caskets for much less. He is a ferrier by profession.

Mr. Evans asked Mr. White if he planned on reaching out to funeral homes and selling to them. Mr. White answered that he did not plan to do so as he is a one-person operation, and he only builds them when called and asked. He understands that he must build 6 to store, and he will do so.

Ms. Cooper asked how he will sell retail to the public if he does not have a place for them to come get them. Mr. White reiterated that he will take the caskets to the families. Ms. Cooper wanted to know if he would advertise or how the public would know how to find him. Mr. White told the Board that his business will primarily come from Michael Bishop, who owns the green cemetery. Mr. Bishop must approve the caskets that go into his cemetery, and the places where you can get one that qualifies are very limited, only four that he knows of in the area.

<u>MOTION</u>

 Mr. Evans made a motion that the Board accept Mr. White's application to manager White's Green Services. Ms. McWhorter seconded the motion which carried unanimously.

B. Approval of Additional Facility –

1. Divine Mortuary – Michael A. Glenn

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing is to determine whether Michael A. Glenn should be granted a license as manager of the facility.

 Ms. Rose informed the Board that Mr. Glenn is a licensed Funeral Director in the state of South Carolina. He was first licensed on November 30, 1990; his license is current; he does not have a criminal background; he lives 1.57 miles from the facility; and, he is the owner of the facility. Ms. Rose stated that the only pieces of the application that were missing were the zoning papers and Mr. Glenn's ID, but she did later receive his ID.

Mr. Glenn informed the Board that since the facility was just outside the city limits, there was no zoning.

Mr. Glenn asked the Board to approve the Divine Mortuary's additional facility and him as the manager.

 Mr. Nelson asked Mr. Glenn where his primary residence is. Mr. Glenn said that his new residence will be 316 Duncan Bypass, Union, and that he just signed a new lease effective May 1. His current address is 121 Normandy Avenue between Spartanburg and Union. He owns several properties in Union. Mr. Crawford and Ms. Cooper both asked what the distance from his current home to the new facility is, and Mr. Glenn told them that it is 27 miles. He also has another location. His new address will put him within the proper distance of both of his locations in Union, which is why he is moving. Mr. Temples asked if he had proof of the lease where he is renting his home, and Mr. Glenn replied that he could fax proof as he did not have it with him.

Mr. Horton asked if this will be a second branch. He answered that it is, and it will be his second in Union. He will keep his Spartanburg location as well.

 Ms. Cooper asked Mr. Glenn if he is otherwise employed as well. Mr. Glenn informed the Board that he also serves as pastor to a local church in Spartanburg, but that he will commute from Union to Spartanburg. Ms. Cooper asked if he is a full-time pastor there. He told the Board that he is with several associate pastors also on staff. Ms. Cooper asked how many hours a week he is required to work as a pastor. He said it is a small church where his primary responsibilities are conducting services on Sundays and Wednesdays. His goal is to be totally in Union within a year, and this is part of his plan to be in Union only. Mr. Crawford confirmed that he will eventually close his Spartanburg location. He said his business in Union has increased and he is only a small fish in Spartanburg.

Mr. Nelson asked how far apart the two Union facilities are from one another. Mr. Glenn told the Board that the proposed facility is about 8 miles away from his other facility in Union.

Mr. Temples said his concerns were the change of address on his driver's licenses and a copy of his lease agreement, which Mr. Glenn said he would do and could provide.

Mr. Glenn stated that he will not be doing preneed.

MOTION

Mr. Temples made the motion that the Board approve the application pending proof of change of address on driver's license, copy of lease agreement, and final inspection. Mr. Evans seconded the motion which carried unanimously.

2. Goldfinch Funeral Home Loris Chapel – Casey Vance Ward

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing is to determine whether the Board can grant Case Vance Ward a license to manager Goldfinch Funeral Home Loris Chapel.

 Ms. Rose informed the Board that the facility was formerly Ward Funeral home. The proposed manager, Casey Vance Ward, is licensed as a Funeral Director and Embalmer in the state of South Carolina. His license was first issued on July 16, 2002; he is currently licensed; he does not have a criminal background; he lives 1.7 miles from the facility; and George Goldfinch, Jr. is the owner of the facility. Consumers Affairs sent the preneed approval letter for the facility to staff.

Mr. Ward asked for the approval of the additional facility, the Loris Chapel, for Goldfinch Funeral Home and that he be granted a license as manager.

Mr. Horton asked Mr. Ward if he was manager of Ward Funeral Home. Mr. Ward confirmed that he was and that he still maintains the same residence as he did when he managed Ward Funeral Home.

MOTION

Mr. Horton made a motion that the Board approve the application for Goldfinch Funeral Home Loris Chapel and Mr. Vance be granted a license as manager pending final inspection. Mr. Temples seconded the motion which carried unanimously.

C. Approval of Reinstatement-

Rodger Brent Cook – FDE

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing is to approve the reinstatement of Rodger Brent Cook's dual Funeral Director and Embalmer's license in South Carolina.

Ms. Rose informed the Board that this is a reinstatement hearing for the license of Rodger Cook, who was first licensed as a Funeral Director and Embalmer in South Carolina on November 12, 2004. Mr. Cook's license expired June 30, 2008, and he provided an affidavit stating that he did not work as a funeral director or embalmer during the time his license was lapsed. He does not have a criminal background. He paid \$500 (five hundred dollars) in reinstatement fees, and he has provided proof of completion of all continuing education.

Mr. Cook informed the Board that he ceased practicing funeral service in 2008 because he was entering medical school. In the business of the life of a medical student, he neglected to renew his license. While he intends to practice medicine, he would like to maintain his funeral director's license.

Mr. Temples noted that he has known Mr. Cook for fifteen or sixteen years.

Mr. Temples asked where Mr. Cook will do his residency, and Mr. Cook informed the Board that he will do his residency in Honolulu, Hawaii.

Mr. Cook explained to the Board that the address on his application is his parents' address as it's been the address he's maintained as his primary throughout medical school.

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MOTION

713 Mr. Horton made a motion that the Board approve Mr. Cook's reinstatement application. Ms. 714 Cooper seconded the motion which carried unanimously. 715

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Break 1:30 pm to 1:40 pm **MOTION**

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Mr. Crawford made a motion to have a brief break. Mr. Temples seconded the motion, which carried unanimously.

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D. Approval of Re-Licensing

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1. Larry Varner Sr. This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

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The purpose of this meeting is to determine if Larry Varner, Sr. should be granted a license as a Funeral Director by reexamination.

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Ms. Rose informed the Board that Mr. Varner was first licensed on July 10, 1986. He let his license lapse in 2005, and he would like to be licensed as a Funeral Director again. He does not have a criminal background. He paid the \$175 (one hundred seventy five dollar) application fee. He needs the Board's approval to sit for the exams in order to license again since his license has been lapsed for more than five (5) years.

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Mr. Varner told the Board that he and his wife moved back from Myrtle Beach to Lexington, and he would like to reinstate his Funeral Director's license. His work history includes working parttime work at McSwain-Evans Funeral home for four years while he was at Newberry College, Thompson Funeral Home from 1966 to 1970, at Lourie's department store for 30 years starting in 1970, and at Dunbar Funeral Home for 15 years part-time.

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Ms. Cubitt reminded the Board that the law says that individuals whose license has been lapsed for more than five (5) years must start the process all over again, including examinations. When the regulation changed to say that an apprenticeship which has been completed for more than five (5) years is no longer valid, staff came to the Board asking for clarification when it came to relicensing. At that time, the Board decided they would handle these situations on a case by case basis, so Mr. Varner is before them to find out if he may be approved to only take the exams in order to license or if he must also complete another apprenticeship.

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Mr. Horton asked Mr. Varner if he is currently working for Barr-Price Funeral Home, and Mr. Varner confirmed that he was.

MOTION

755 756 757 Mr. Temples made a motion the Board approve Mr. Varner's application to relicense upon successful completion of the exams without completing another apprenticeship since Mr. Varner was licensed for so many years before his license lapsed. Mr. Evans seconded the motion which carried unanimously.

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2. Michael David Shields - FD

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of his hearing is to determine if Michael David Shields should be granted a license by reexamination.

Mr. Temples stated, for the record, that he does know Mr. Shields.

Ms. Rose informed the Board that Mr. Shields was originally licensed on July 2, 2003, and that his license lapsed on June 30, 2005, in order to sell insurance. He paid the \$175 (one hundred seventy five dollar) application fee. He needs the Board's approval to sit for the exams in order to license again since his license has been lapsed for more than five (5) years.

Mr. Shields informed the Board that he left the funeral business in 2005 due to personal issues. Since insurance required less of him at the time, he began working in the insurance business, but he now wishes to be licensed as a Funeral Director again and to return to funeral directing, including preneed sales.

Ms. Cooper noted that Mr. Shields's application, in response to question number 11 which asks the applicant if he has ever had any other business or professional license of any type suspended, revoked or surrendered in this or any other state or jurisdiction, he answered yes.

Mr. Temples asked Mr. Shields if he was presently working at Greenlawn, and Mr. Shields confirmed that his intent is to do preneed sales for Greenlawn Funeral Home.

Ms. Cubitt noted that his criminal charge was null processed, and Ms. Bell added that he did have a criminal conviction in 1995.

Mr. Petty asked Mr. Shields to confirm that his 1995 conviction was a misdemeanor. Mr. Shields said that was correct.

MOTION

 Mr. Petty made a motion that the Board reissue Mr. Shields's license based on LLR's requirements. Mr. Temples seconded the motion.

apprenticeship.

Ms. Cooper noted that Mr. Shields was only licensed for two (2) years before his licenses

Mr. Temples then asked whether or not they should require Mr. Shields to complete another

Mr. Shields asked to address the Board. He said he recognized that he was only licensed for two years, but he asked they consider that it was not just two years thirty (30) years ago. He let them know he is not opposed to completing another apprenticeship, but his dilemma is that he finds there to be very few Funeral Director apprenticeship positions available.

Mr. Temples reiterated that Mr. Shields was only licensed for approximately two years before his license expired almost six years ago.

Mr. Nelson asked that Mr. Petty clarify his motion. Ms. Bell agreed.

lapsed.

AMENDED MOTION

Mr. Petty made a motion that the Board reissue Mr. Sheilds's license as long as he meets the requirements listed in the code of laws, which says he must reapply to meet all licensing requirements, including reexamination, at the time of application.

Ms. Bell noted that there were two things they needed to consider. One of the things they must consider is, based on statute, reexamination. The other thing they must consider is whether or not they should require Mr. Shields to complete another apprenticeship or portion of an apprenticeship. Ms. Bell reminded the Board that Mr. Shields must take and pass the exams again regardless of whether or not they determine that he must complete additional apprenticeship requirements.

Mr. Nelson informed the Board that they needed to include this in the motion.

Mr. Evans asked Mr. Nelson if they could require he serve less than a full two-year apprenticeship. Mr. Nelson directed Mr. Evans to Ms. Bell who told them that it was in their discretion to do so.

FINAL MOTION

Mr. Evans amended Mr. Petty's motion to include the completion of a one year apprenticeship in addition to the reexamination requirement. Mr. Temples seconded the motion which carried unanimously.

E. Approval of Criminal Background

Andre Locke – Apprentice Funeral Director

Ms. Rose informed the Board that Mr. Locke was unable to attend the meeting and asked to be placed on the next meeting's agenda.

F. Approval of quarterly reports-

Cody L. Anderson – Hatcher Funeral Home – Dual Apprentice

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing was to determine if the Board will accept late quarterly reports for Mr. Anderson's Funeral Director and Embalmer apprenticeship.

 Ms. Cubitt explained to the Board that she spoke with Mr. Anderson who did not complete his quarterly reports and who claimed that he was unaware that he had to do quarterly reports. She told Mr. Anderson that the quarterly reports were included with the application package, and Mr. Anderson said that neither he nor his supervisor were aware that he had to do quarterly reports. She told him that she could not accept the late reports, and he asked to come before the Board to request that they accept them. The past policy is that if apprentices do not get their reports in within thirty (30) days of the end of a quarter, the Board does not accept them.

Mr. Anderson addressed the Board. He let them know he is currently enrolled in Piedmont Technical College's mortuary sciences program. He went to the University of South Carolina for three and ½ (3 ½) years before transferring into Piedmont Technical College's program. He let them know that he was currently in his second of three (3) semesters. In March 2010, he applied to become an apprentice at Hatcher Funeral Home. He informed them that before he began with Hatcher, they used a removal service for all 200 (two hundred) funerals they do a year, but that they now use him for all removals. He said that in the nine (9) months in which he

did not submit quarterly reports, he assisted in 62 cases. He apologized for not providing those to the Board but he claimed that he and his supervisor were both misinformed about the quarterly reports, and his supervisor was under the assumption that the Board still followed an old policy in which everything was done at the end of the apprenticeship. Mr. Anderson said that when he applied for his apprenticeship the only thing he received was a copy of his license from LLR, and that before February 2011, he was unaware that he had to submit his reports quarterly.

Mr. Hatcher was unable to attend due to a family emergency, but Mr. Hatcher sent a letter for Mr. Anderson to read to the Board. Mr. Hatcher's letter explained that Mr. Anderson is an apprentice at his funeral home, and that Mr. Anderson was misinformed about when reports had to be submitted to the Board. Mr. Hatcher's letter said that Mr. Anderson works diligently at the funeral home, and he asked that the Board accept the late quarterly reports.

Mr. Anderson told the Board that he plans to complete Piedmont Technical College's program over the summer and is set to graduate in August 2011. He said that if the reports are not accepted, then it will delay him another year before he can take his state law exam. He, again, asked that the Board accept his late application.

Ms. Cooper asked if when he made application to the Board he printed the application package from the website. Mr. Anderson told the Board that the application was printed for him. She asked again if it was printed from the website, and Mr. Anderson, again, said that it was printed for him so he did not know where the form came from. Ms. Cooper then said that the application package on the website includes the quarterly reporting form. Mr. Anderson again said that he only had what he was given. Ms. Cooper went on to remind Mr. Anderson that he agreed that he fully read and understood the laws of this state when he applied, and that the laws require he submit the reports at the end of each quarter. He said he did read the laws and regulations, and noted that Section 40-19-240 says an apprentice must report quarterly on forms provided by the Board indicating the work which was completed during the preceding three (3) months. He said that those forms were never provided to him, and they were under the assumption those would be sent to him at the end of his apprenticeship like they had been in the past. Ms. Cooper informed him that the Board provides the forms on their site. Mr. Anderson said he believed the Board should have sent him a letter directing him to the Board's website, which he had not yet visited.

Mr. Horton asked Mr. Anderson if he was given the page that gives the instructions for completing the apprenticeship application. Mr. Anderson answered that he did not, and he said that a colleague at work printed and gave him the application. He said that this was the same colleague who told Mr. Anderson that everything was still the old way.

Mr. Evans told Mr. Anderson that he himself was once an apprentice and that he has an apprentice working for him, and he has never told his apprentice what to do as it is the apprentice's sole responsibility to make sure they turn in the required reports. Mr. Evans informed Mr. Anderson that hundreds of apprentices turn their reports in to the Board timely. Mr. Anderson told Mr. Evans that he was told by the Board staff that it was his supervisor's responsibility not his. Ms. Cubitt corrected Mr. Anderson and said that she told him that it was both of their responsibilities. A supervisor should not supervise an apprentice if that person does not know the requirements, but since the license is Mr. Anderson's, it is his responsibility to get the required reports in. She pointed out that Section 40-19-240(C) says an apprentice quarterly shall report to the board on forms provided by the board indicating the work which has been completed during the preceding three months. She told him that the Board does provide

those forms on the website. She also pointed out that Regulation 57-06.1(3) says the reports must be turned in no later than ten (10) days after the deadline, but that Board gives them additional time and allows for thirty days.

Mr. Evans confirmed with Mr. Anderson that Ed Hatcher is his supervisor. Mr. Anderson said that he has kept accurate reports but was instructed to turn them in at the end of his apprenticeship.

Mr. Horton pointed out that Mr. Anderson quoted Section 40-19-240(C). He asked if Mr. Anderson called the Board office to find out when they were going to provide the quarterly reporting form to him since he still had not received the form. Mr. Anderson said that he works forty (40) hours a week at the funeral home, he does all of their renewals, and that he attends five (5) classes a week, so he was busy. Mr. Horton asked if Mr. Anderson did not understand the rules and regulations as he attested he did on his application. Mr. Anderson again stated that he and his supervisor understood he must turn everything in at the end of his apprenticeship, to which Mr. Horton noted that he did not understand the rules and regulations as he said he did because he would have known to submit them timely if he understood.

Ms. Cubitt said she was not sure how long it has been since an apprentice could wait until the end of the apprenticeship to turn their reports in, but she did know it was in excess of ten (10) to twenty (20) years. Mr. Anderson responded to this by telling the Board that his supervisor's last apprentice was in the 1980s. Mr. Horton told Mr. Anderson that he completed his apprenticeship in 1969 and 1970, and in those years an apprentice was required to submit the reports every quarter. Ms. Cooper and Mr. Temples agreed that they shared the same experience in their apprenticeships. Ms. Cubitt reminded the Board that in the past they have denied late quarterly reports as early as forty-five (45) days past the end of a reporting period.

Mr. Petty asked Mr. Anderson to share with the Board Governor Haley's response to his letter. Mr. Anderson informed the Board that she agreed with Mr. Anderson, and that restructuring LLR was one of her top priorities. Mr. Petty then asked Mr. Anderson to share the advice of his attorney. Mr. Anderson said his attorney advised he come before the Board, and he asked Mr. Anderson to find out how many exceptions they made in the past. Ms. Cooper could not recall any exceptions, and Mr. Petty asked Ms. Cubitt if she recalled any exceptions. Ms. Cubitt told the Board that she could only recall a few exceptions, and they were cases involving serious illness or other extraordinary circumstances. Ms. Holleman informed the Board that the last exception was a case where Board received all of the apprentice's quarterly reports in a timely manner with the exception of one. That apprentice claimed that she mailed the report, and the Board did not have a reason to believe she did not. Mr. Evans reminded the Board that the particular case Ms. Holleman mentioned was the reason the Board started recommending that apprentices send their quarterly reports to the Board certified with return receipt requested.

Mr. Anderson said that he hopes the Board will, in the future, send letters to the apprentices letting them know that they must submit the reports quarterly. Mr. Horton addressed this by saying that Mr. Anderson must take some responsibility for his license just as he would his driver's license. He reminded Mr. Anderson that the forms were provided on the website and that Mr. Anderson could have called the Board office to have the forms sent to him as well.

Mr. Horton verified that staff received one (1) quarterly reporting form that was in compliance. Ms. Cubitt noted that the report covered January and February, but it did not include March, so he received credit for the two (2) months listed. Mr. Anderson said he submitted all three months, but the report staff received only had January and February and was received on

March 3, 2011 with the last case on February 13, 2011, and Mr. Anderson signing the report on February 27, 2011. Mr. Horton noted that there was nothing recorded on the form for March 2011. Mr. Anderson believed this to be an error, and he said he had the return receipt for it, but he did not have that with him at the meeting, and staff did not have record of that. Mr. Anderson claimed that he would check for it at home.

MOTION

Ms. Cooper made a motion that the Board accept only the quarterly reports that Mr. Anderson submitted timely and properly. Mr. Temples seconded the motion which carried unanimously.

G. Approval - receive refund on application
Ulysses J. Convers – Pending Funeral Director

This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing was for the Board to determine whether the Board of Funeral Service will grant a refund of the licensing fee for Mr. Conyers since he is ineligible to license at the present.

Ms. Rose informed the Board that Mr. Conyers applied for a license, was told that he was not eligible, and requested a refund. Mr. Conyers served his apprenticeship before the regulation changed to require licensure within five (5) years past the end of the apprenticeship. Mr. Conyers requests that the Board refund the licensing fee, and staff is unable to grant this request since the application says all fees are nonrefundable.

Ms. Cubitt informed the Board that while he was going through the process, Funeral Director and Embalmer licensure was done through the Office of Licensure and Compliance (OLC). As Mr. Conyers documented for the Board, OLC did tell him that they would issue a refund. The Board's position in the past has been that if we take the application, we're doing work to process and check it, but because he had been told that he would be issued a refund, he asked to appear before the Board.

Mr. Horton asked if Mr. Conyers completed an apprenticeship and, if so, in what year. Mr. Conyers informed the Board that he completed his apprenticeship in 1989. Mr. Horton asked why Mr. Conyers did not take the Funeral Director's exam at that time. Mr. Conyers said that shortly after that he had several personal setbacks including the loss of family members and the care of a child who was involved in a severe automobile accident. Mr. Conyers told the Board that he did call before he submitted the application for licensure, and he was told that he did still qualify to sit for the exam. Only then did he submit the application. He submitted the application on the first of June 2010. Around June 16, 2010, he called to check on the status of the application, and OLC informed him that he did not complete his apprenticeship. He would not have submitted the application if he knew he would be ineligible. He recognizes the applications says that the fees are nonrefundable, but he did call to confirm he was eligible before he submitted the application.

Mr. Horton asked if Mr. Conyers was told, before submitting the application, that his apprenticeship was valid. Mr. Conyers informed the Board that the validity of his apprenticeship was not specifically discussed. Ms. Rose explained that there was confusion due to a change in database systems and changes in the policies and regulations of the Board between the time Mr. Conyers completed his apprenticeship and the time he applied.

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Mr. Evans asked Mr. Conyers what his intent is. Mr. Conyers said his preference was to take the exam instead of receive a refund.

Executive Session

MOTION

Mr. Horton made a motion the Board enter executive session. Ms. Cooper seconded the motion which carried unanimously.

Return to Public Session

MOTION

Ms. Evans made a motion the Board return to public session. Ms. Cooper seconded the motion which carried unanimously. Mr. Nelson noted for the record that no official action was taken during executive session.

MOTION

Mr. Horton made the motion the Board refund the fee of \$175 (one hundred seventy dollars) to Mr. Conyers due to the fact that there was confusion and restructuring in the Agency during the time he applied; therefore, Mr. Conyers was given incorrect information. Mr. Petty seconded the motion which carried unanimously.

H. Endorsement – Angela E. Campbell - Waiver of educational requirements This matter was recorded by a court reporter in order to produce a verbatim transcript should one be necessary.

The purpose of this hearing is to determine if the Board should grant Ms. Campbell a license as a Funeral Director.

Ms. Rose informed the Board that Ms. Campbell was first licensed as a Funeral Director in Tennessee on January 20, 1999. Her license is current in Tennessee, and she does not have a criminal background. Ms. Campbell only completed forty-two (42) semester hours of education at the University of South Carolina. She would like for the Board to waive the educational requirements to license since she has been licensed in the state of Tennessee for twelve (12) years.

Ms. Campbell asked that the Board grant her a South Carolina Funeral Director's license. She told the Board that thanks to Ms. Rose and Ms. Elrod she has learned more about South Carolina's licensing. She brought letters of recommendation for the Board, and she was able to obtain copies of her apprenticeship reports submitted to Tennessee when she originally licensed. She understands that apprentices in South Carolina must complete fifty (50) cases during the course of an apprenticeship, and she completed eighty-eight (88) cases during her apprenticeship in Tennessee. She asked the Board allow her to submit the letters of recommendation and apprenticeship documentation from Tennessee, which Mr. Nelson approved. Ms. Campbell told the Board that she lived in South Carolina from 1981 to 1988. During such time she was a student at the University of South Carolina's Coastal Campus and met and married someone serving in the United States Air Force. They moved to Tennessee, and Ms. Campbell stopped her educational pursuits to raise a family. She believes that the Board may approve her for licensure per Section 40-19-235.

Mr. Temples asked Ms. Campbell if her intent was to become a Funeral Director while she was studying at USC's Coastal Campus. Ms. Campbell told the Board that she was a Political

Science major, and that she still plans to pursue her degree in Political Science, but she would also like to continue a career in funeral service.

MOTION

Mr. Evans moved the Board accept Ms. Campbell's application to license pending the passing of the state law exam. Ms. Cooper seconded the motion which carried unanimously.

Ms. Cubitt asked that the Board clarify the exams. Ms. Cubitt stated that , since Ms. Campbell did not take and pass the national exam, she would need to take both the Funeral Director's exam and the state law exam. Ms. Campbell asked if her fifteen (15) years experience in the industry could exempt her from the Funeral Director's exam, and Ms. Cooper said it could not because she did not pass the national Exam. Mr. Evans asked to amend his motion to include both exams.

AMENDED MOTION

Mr. Evans moved the Board accept Ms. Campbell's application to license pending the passing of the Funeral Director's exam and the state law exam. Ms. Cooper seconded the motion which carried unanimously.

11. Discussion Items for vote

1. Consideration of FD/EMB to serve on the IRC

Ms. Cubitt told the Board that they had the option of putting either a current Board member on the IRC (Investigative Review Committee) or a past Board member. She reminded them that if they put a current Board member on the IRC, that Board member would be unable to participate in disciplinary hearings or share information with other Board members. She noted that most boards choose to not use current members in effort to never be without a quorum. If they would like to nominate a past Board member, they needed to let her know who and take a vote.

Mr. Nelson asked if the Board members had any past members that they would like to nominate.

MOTION

Mr. Temples made a motion that the Board contact former Board member, Mr. Homer Elwood, to see if he would accept the position. Ms. Cooper seconded the motion which carried unanimously.

2. Michael Bishop & Jennifer Snider – Questions regarding Funeral practices

Ms. Cubitt informed the Board that Mr. Bishop was not in attendance but that Ms. Snider was. Ms. Snider had questions in which she needed the Board's guidance.

Ms. Snider approached the Board. She told them that Mr. Bishop was going to attend with her as her questions are related specifically to his green cemetery, which is the same cemetery that Michael White, who appeared before them earlier in the day, works with. She told the Board that she is a licensed Funeral Director and Embalmer in South Carolina. She finished her apprenticeship in December, was licensed in January, and is not currently employed but is working on her master's degree. She intends to coordinate with Mr. Bishop once she has been licensed a full year to manage a funeral home he aspires to open. In the meantime, Mr. Bishop's customers are acting as their own funeral directors, but she would like to offer them assistance. She would like to, if possible, consult with the families and tell them how to do the things for themselves like how to get military honors, which papers to fill out and submit when

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and where, etc. She would charge a consultation fee if appropriate, but she is willing to act as a consultant for free because she got in the funeral business in order to help people. She wants to do this until she can open her own firm. She would like the Board's permission to act as a consultant for the time being, be it paid or volunteer.

Mr. Evans confirmed that she is a licensed Funeral Director and Embalmer.

Ms. Snider let the Board know she worked for a large firm during the course of her apprenticeship so her experience covered a wide range of issues.

Mr. Evans asked if her intent was to guide people through the green burial process. Ms. Snider explained that when families come to Mr. Bishop for burial in his cemetery, they act as their own funeral directors. She told the Board that these services are generally very simple. They have to file their own paperwork, but they do not know how to do it. Ms. Snider won't fill out the paperwork, sign, or file it, but she would like to be able to guide them through it. Ms. Cooper pointed out that such reasons were why people hire funeral directors, and Ms. Snider said she understood that, but that families also have the right to serve as their own funeral directors and she would like an opportunity to guide them through the process.

Ms. Cooper reminded Ms. Snider that the consumers were making the choice, and Ms. Snider agreed. Also, her acting as a consultant should not be an issue since she is not signing anything.

Mr. Horton asked if she would be doing this only for the green cemetery. Ms. Snider said that she would do it for the families. Mr. Horton asked how people would know of her services, and she said that they would be referred to her though the green cemetery. Mr. Horton pointed out that it sounds as if she is working for the cemetery, then he asked Ms. Snider to explain the process. Ms. Snider explained that the families are responsible for their own Burial Transit Permits, etc. as they act as their own funeral directors. Mr. Horton asked if the transportation services wait until time for the funeral to bring the body of the deceased to the cemetery. Ms. Snider said they do. Mr. Horton then asked about casketing, dressing, and preparation of the body. Ms. Snider's understanding is that the families take care of those things. She said that she's not seen a funeral at this time, but that she believes the bodies are casketed graveside. She told Mr. Horton that Mr. Bishop usually recommends they get a nurse at the hospitals, family member or friend to prepare and dress the body for burial at the hospital or residence before the body is transported.

Ms. Snider told the Board that she currently volunteers for five (5) organizations and does not mind donating more of her time to help families while she is working on her masters and waiting out her time until she's been licensed a full year which she plans to manager her own firm.

Ms. Cubitt told the Board that when the question was first posed to her the question was if they could provide unpaid for guidance at the gravesite such as how to lower the body, lead in a song or prayer, etc. When Ms. Snider called in and asked about body preparation, Ms. Cubitt said she must defer to the Board as they are the experts. Ms. Snider noted that they do not have a preparation facility, so that would not be an issue. In regards to dressing, etc., she would work in the same capacity of a nurse or relative in the home or hospital.

Mr. Horton said to her that they understand she will not work for the cemetery but that they will have her name and number on file for their customers who need help. He understands that she is a licensed Funeral Director and Embalmer in the state of South Carolina, but when they give

someone your name and tell them that you may help them, whether you are paid for your services or not, you are saying to the public that you are person qualified and knowledgeable in the area of funeral service laws in South Carolina. In his opinion, that means you are holding out to the public as a Funeral Director. Mr. Horton compared it to a physician who may donate her services to a patient. Even though the services were free, she is still acting as a physician.

Mr. Petty reminded Ms. Snider that it is her license is on the line if anything goes wrong or she makes someone uncomfortable. Ms. Snider said that she did understand, and this is why she is coming before the Board for clarification and permission.

Mr. Temples told Ms. Snider that he believed it would be in her best interest if she waits the nine (9) months if she intends to manage her own funeral establishment and to not volunteer her services. She explained that it is difficult to watch families struggle when she can help them. Mr. Temples reminded her that the families chose to go that route.

Mr. Evans reiterated that her license would be on the line if something were to go wrong.

Mr. Horton read Section 40-19-20(10), which says, "Funeral Director' means a person licensed by the board to engage for hire or profit in the profession of arranging, directing, or supervising funerals." He interprets "for hire" to mean that if the cemetery calls her for her expertise, even if she is not paid, she has then been hired. Ms. Bell added that even if her intent was to not be engaged, her license would still be subject to disciplinary action.

Ms. Snider said she was basically wondering if it was a different thing when a nurse dresses a body and when she does, and she believed that she and the Board were in agreement that they are different things.

Mr. Evans asked if they adequately answered Ms. Snider's questions, and she agreed that they had.

3. Approval of Citation document

Ms. Cubitt asked the Board not address the citation document during this meeting as there had been changes since the document was placed on the agenda.

4. Discussion and approval of new fees and fines

Ms. Cubitt told the Board that she and Ms. Bell have discussed the issue, and Ms. Bell noted that there is currently legislation pending which would keep the Boards from raising fees. Ms. Cooper reminded the Board that they agreed to have a work session to discuss issues that they would have to change legislatively.

Mr. Evans and Ms. Cooper noted that the Board does not feel that the fines are still enough with the cap of a \$500 (five hundred dollar) regardless of the offense.

Ms. Cooper said that they would also like to discuss FBI background checks, unclaimed bodies issues, cremation laws on the work session agenda.

Mr. Horton asked for information on the cremation currently pending in the legislature. Mr. Temples said that it was a majority rules bill.

Mr. Temples requested that the work session not have an agenda.

Mr. Evans asked Ms. Cubitt why the meeting minutes are not posted online. Ms. Cubitt said that they are online, and Mr. Evans noted that the meeting minutes from February were not online. Ms. Cubitt reminded Mr. Evans that they cannot be published until the Board approved them, which they just did in this meeting.

Mr. Horton requested the work session be scheduled the day before the regular meeting. Ms. Cubitt asked when they would like to schedule the work session. Mr. Horton asked what the deadline was to prefile legislation, and Ms. Bell said December. The Board agreed that the day before the June meeting would be best, so Ms. Cubitt agreed to schedule work session meeting for June 29, 2011, if she could reserve a room. Ms. Cubitt told the Board that they must have an agenda, and that the meeting must be public. The Board agreed to ask representatives from the associations to attend.

Ms. Cubitt informed the Board that LLR will no longer introduce legislation. The Agency now prefers the Board find another organization, like their associations, to do so.

Mr. Evans pointed out that when you're on the Board you cannot talk to the associations, so he wanted to know how they are to express to the associations what their wishes are and to get them to introduce the legislation. Mr. Horton suggested that the Board form a committee to go to the associations with the proposed legislation and ask for the association's help.

12. Committee Reports

- Mr. Nelson said there were no committee reports to discuss; therefore, he was foregoing this section of the agenda.
 - 13. Public Comments
- No comments were made during the meeting.

14. Adjournment

MOTION

Mr. Horton made a motion the Board adjourn. Mr. Evans seconded the motion which carried unanimously.

The May 5, 2011 meeting of the SC Board of Funeral Service adjourned at 3:32 p.m.

The next meeting of the SC Board of Funeral Service is scheduled for June 30, 2011.